SONY

User Guide

Personal Computer
VGN-NS100 Series

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VAIO

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Before Use

Congratulations on your purchase of this Sony VAIO® computer, and welcome to the on-screen User Guide. Sony has combined leading-edge technology in audio, video, computing, and communications to provide state-of-the-art personal computing experience.

!
External views illustrated in this manual may look slightly different from those of your computer.

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Documentation

Your documentation includes printed information and user guides to read on your VAIO computer.

Printed Documentation

- **Welcome mat** — Contains an overview of components connection, set-up information, etc.
- **Safety Information** — Contains safety guidelines and owner information.

Non-printed Documentation

- **User Guide** (this manual) — Explains features of your computer. It also includes information about the software programs included with your computer, as well as information on solving common problems.

  ✍
  To go to web sites described in this manual by clicking their respective URLs beginning with http://, your computer must be connected to the Internet.

- **Specifications** — The online specifications describe the hardware and software configurations of your VAIO computer.

  To view the online specifications:

  1. Connect to the Internet.
  2. Go to the Sony online support web site at the following URLs:
     http://esupport.sony.com/EN/VAIO/ for customers in USA
     http://www.sony.ca/support/ for customers in Canada
     http://esupport.sony.com/ES/VAIO/ for customers in Spanish-speaking Latin American countries or areas
     http://esupport.sony.com/ES/VAIO/BR/ for customers in Brazil

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- **VAIO Recovery Center User Guide** — Provides information about restoring individual software programs, hardware drivers, and drive partition(s) or your entire hard disk drive to the original factory settings.

  To access this on-screen guide:

  1. Click **Start** and **Help and Support**.
  2. Click **Use My VAIO**.
  3. Click **VAIO Recovery Center User Guide**.

- **SmartWi™ Connection Utility Help** — Provides information about setting up Bluetooth*, wireless LAN, and wireless WAN* functions.

  To access this on-screen guide:

  1. Click **Start**, **All Programs**, and **SmartWi Connection Utility**.
  2. Click **SmartWi Connection Utility Help**.

  * The Bluetooth and wireless WAN functions are available on selected models only. See the online specifications to find out whether your model supports the functions.

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Help and Support

Help and Support is easy to access and provides a single location for general information and technical assistance for your VAIO computer. Choose from the following categories to find the answers you need.

To access **Help and Support**, click **Start** and **Help and Support**.

- **Get started with my VAIO**
  Get help with Internet and wireless setup, security setup, personalizing your VAIO computer, and creating recovery DVDs and more.
- **Use my VAIO**
  Access your VAIO user guide, interactive help in the form of VAIO tutorials, how-to articles, the VAIO technology page, specifications, and system and software information.
- **Troubleshoot my VAIO**
  Maintain and troubleshoot your VAIO computer with VAIO Care, system restore, backup and recovery, and contact Sony support.

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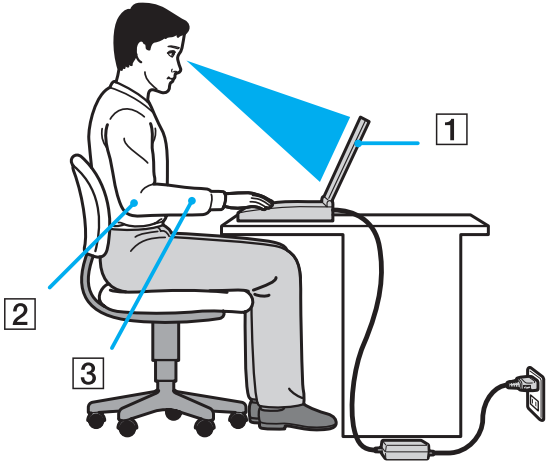
Ergonomic Considerations

You will be using your computer as a portable device in a variety of environments. Whenever possible, you should attempt to take account of the following ergonomic considerations for both stationary and portable environments:



- **Position of your computer** – Place the computer directly in front of you (1). Keep your forearms horizontal (2), with your wrists in a neutral, comfortable position (3) while using the keyboard, touch pad, or external mouse. Let your upper arms hang naturally at your sides. Take frequent breaks while using your computer. Excessive use of the computer may strain eyes, muscles, or tendons.
- **Furniture and posture** – Sit in a chair with good back support. Adjust the level of the chair so your feet are flat on the floor. A footrest may make you more comfortable. Sit in a relaxed, upright posture and avoid slouching forward or leaning far backwards.

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- **Viewing angle of the computer's display** – Use the display's tilting feature to find the best position. You can reduce eye strain and muscle fatigue by adjusting the tilt of the display to the proper position. Adjust the brightness level of the display as well.
- **Lighting** – Choose a location where windows and lights do not cause glare and reflection on the display. Use indirect lighting to avoid bright spots on the display. Proper lighting adds to your comfort and work efficiency.
- **Positioning an external display** – When using an external display, set the display at a comfortable viewing distance. Make sure the display screen is at eye level or slightly lower when you are sitting in front of the monitor.

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Getting Started

This section describes how to get started using your VAIO computer.

!
Before starting your computer for the first time, do not connect any other hardware that did not originally come with your computer. Be sure to start up your computer with only the supplied accessories connected and set up your system. Upon completion, connect one device (for example, a printer, an external hard disk drive, a scanner, and so on) at a time, following the manufacturers' instructions.

- **Locating Controls and Ports** (page 13)
- **About the Indicator Lights** (page 19)
- **Connecting a Power Source** (page 21)
- **Using the Battery Pack** (page 22)
- **Shutting Down Your Computer Safely** (page 29)

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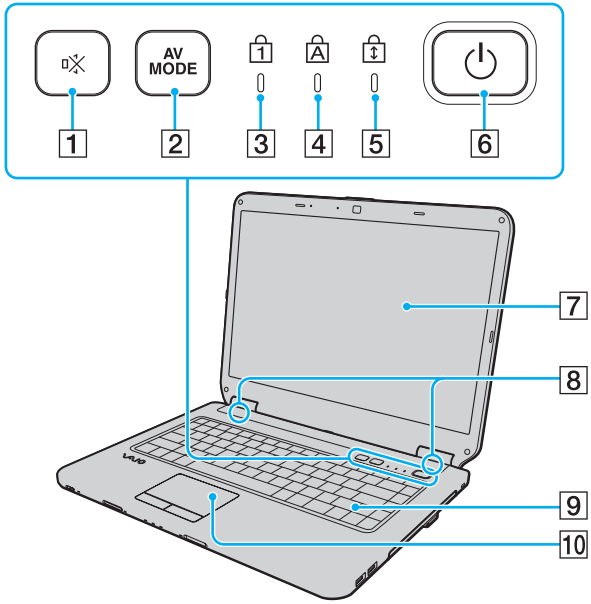
Locating Controls and Ports

Take a moment to identify the controls and ports shown on the following pages.

Front



1 Muting (S1) button (page 33)
2 **AV MODE** button (page 33)
3 Num lock indicator (page 19)
4 Caps lock indicator (page 19)
5 Scroll lock indicator (page 19)
6 Power button
7 LCD screen (page 102)
8 Built-in speakers (stereo)
9 Keyboard (page 31)
10 Touch pad (page 32)

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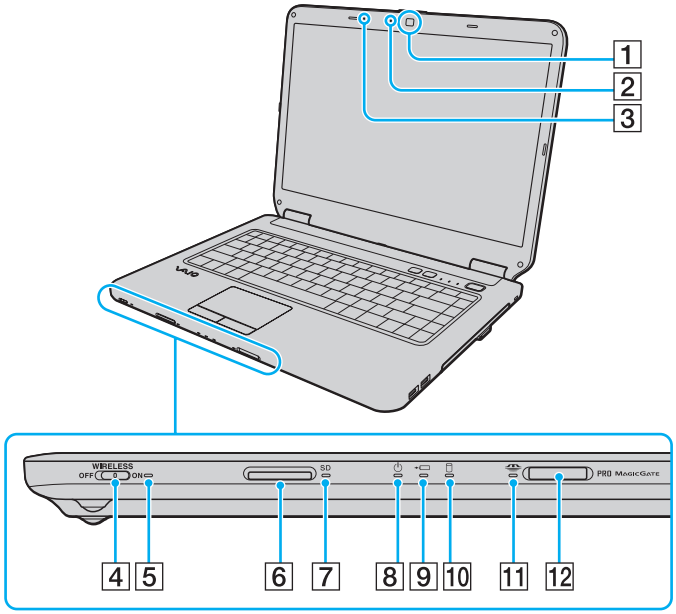

1 Built-in **MOTION EYE** camera*1 (page 34)

2 Built-in **MOTION EYE** camera indicator*1 (page 19)

3 Built-in microphone (monaural)*1

4 **WIRELESS** switch (page 61)

5 **WIRELESS** indicator (page 19)

6 **SD** memory card slot (page 56)

7 **SD** memory card indicator (page 19)

8 Power indicator (page 19)

9 Charge indicator (page 19)

10 Hard disk drive/Optical disc drive indicator (page 19)

11 Memory Stick indicator (page 19)

12 Memory Stick slot*2 (page 50)

*1 On selected models only.

*2 Your computer supports both standard- and Duo-size Memory Stick.

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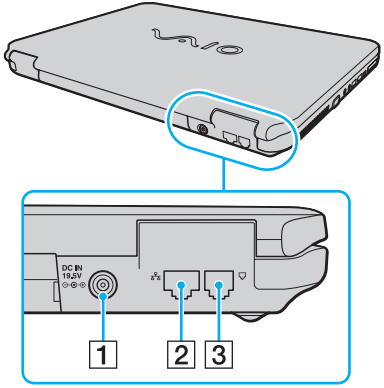
Back



1 **DC IN** port (page 21)
2 Network (Ethernet) port (page 79)
3 Modem port (page 60)

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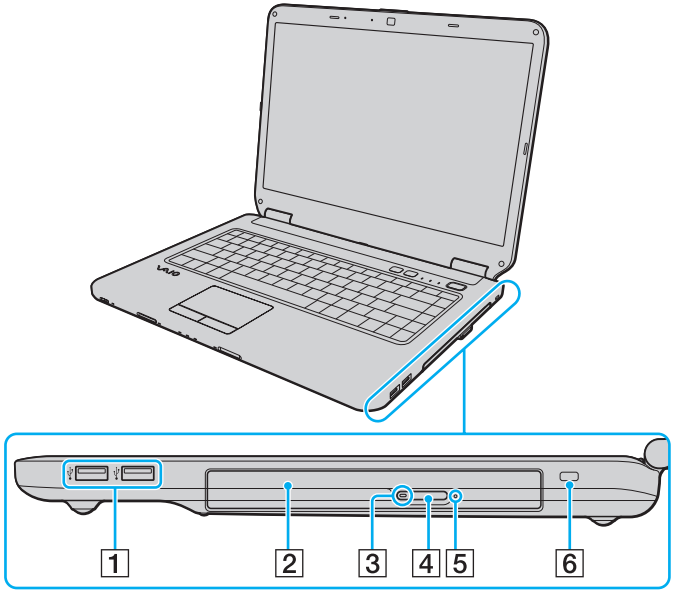
Right



1 Hi-Speed USB (USB 2.0) ports* (page 73)
2 Optical disc drive (page 37)
3 Optical disc drive indicator (page 19)
4 Drive eject button (page 37)
5 Manual eject hole (page 134)
6 Security slot

* Support high-/full-/low- speeds.

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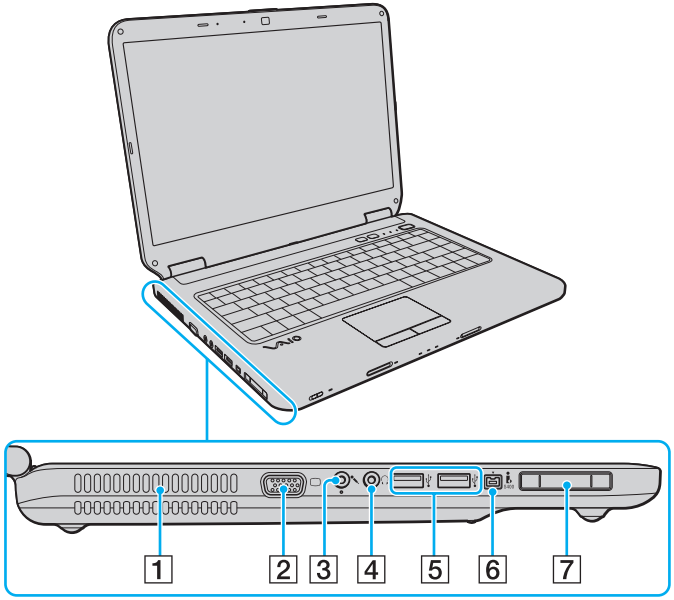
Left



1 Air vent
2 Monitor port (page 66)
3 Microphone jack (page 72)
4 Headphones jack (page 65)
5 Hi-Speed USB (USB 2.0) ports* (page 73)
6 i.LINK 4-pin (S400) port (page 77)
7 ExpressCard/34 slot (page 46)

* Support high-/full-/low- speeds.

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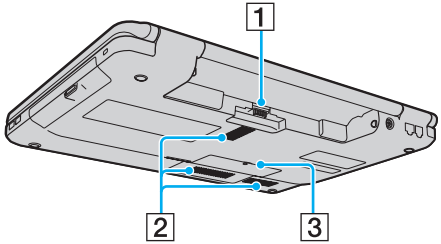
Bottom



1 Battery connector (page 22)
2 Air vents
3 Memory module compartment cover (page 97)

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About the Indicator Lights

Your computer is equipped with the following indicator lights:

Indicator	Functions
Power	Illuminates in green when the computer is on, blinks slowly in orange while the computer is in Sleep mode, and turns off when the computer is off or in Hibernate mode.
Charge	Illuminates while the battery pack is charging. See **Charging the Battery Pack** (page 25) for more information.
Built-in **MOTION EYE** camera*	Illuminates while the built-in **MOTION EYE** camera is in use.
Memory Stick	Illuminates when data is read from or written to the Memory Stick in the Memory Stick slot. (Do not place the computer into Sleep mode or turn it off when this indicator is lit.) When the indicator is unlit, the Memory Stick is not in use.
SD memory card	Illuminates when data is read from or written to the card in the **SD** memory card slot. (Do not place the computer into Sleep mode or turn it off when this indicator is lit.) When the indicator is unlit, the memory card is not in use.
Optical disc drive	Illuminates while the drive is reading or writing data. When the indicator is unlit, the optical disc media is not in use.
Hard disk drive/Optical disc drive	Illuminates while the drive is reading or writing data. Do not place the computer into Sleep mode or turn it off when this indicator is lit.
Num lock	Press the **Num Lk** key to activate the numeric keypad. Press it a second time to deactivate the numeric keypad. The numeric keypad is not active when the indicator is unlit.
Caps lock	Press the **Caps Lock** key to type letters in uppercase. Letters appear in lowercase if you press the **Shift** key while the indicator is lit. Press the key a second time to turn off the indicator. Normal typing resumes when the Caps lock indicator is unlit.
Scroll lock	Press the **Scr Lk** key to change how you scroll the display. Normal scrolling resumes when the Scroll lock indicator is unlit. The **Scr Lk** key functions differently depending on the program you are using and does not work with all programs.

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Indicator	Functions
WIRELESS	Illuminates when the **WIRELESS** switch is turned on.

* On selected models only.

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Connecting a Power Source

You can use either an AC adapter or a rechargeable battery pack for supplying power to your computer.

Using the AC Adapter

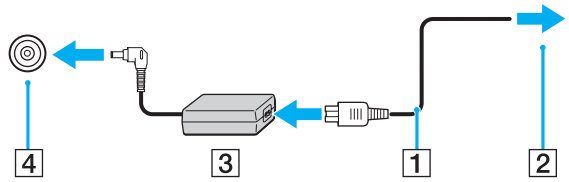
Use only the supplied AC adapter for your computer.

To use the AC adapter

1 Plug one end of the power cord (1) into the AC adapter (3).

2 Plug the other end of the power cord into an AC outlet (2).

3 Plug the cable connected to the AC adapter (3) into the **DC IN** port (4) on the computer.



To disconnect your computer completely from AC power, unplug the AC adapter.

Make sure that the AC outlet is easily accessible.

If you do not intend to use your computer for a long period of time, place the computer into Hibernate mode. See **Using Hibernate Mode** **(page 90)**. This power saving mode saves the time of shutting down and resuming.

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Using the Battery Pack

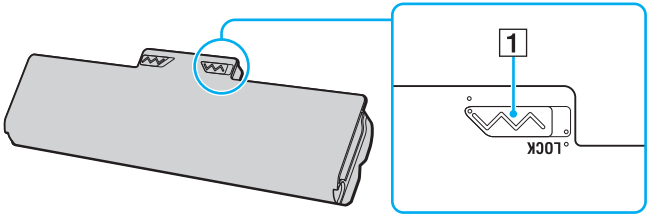
The battery pack supplied with your computer is not fully charged at the time of delivery.

Installing the Battery Pack

To install the battery pack

1 Turn off the computer and close the LCD screen lid.

2 Slide the battery **LOCK** switch (1) inward.



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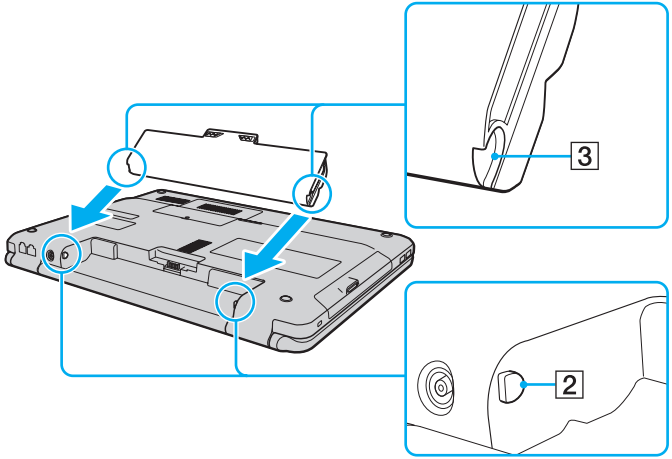
3 Slide the battery pack diagonally into the battery compartment until the projections (2) on either side of the battery compartment fit into the U-shaped cuts (3) on either side of the battery pack.



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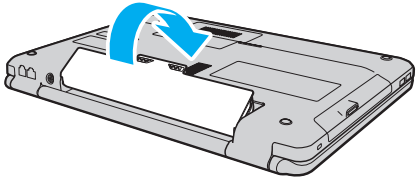
4 Rotate the battery pack in the direction of the arrow, and push the battery pack down into the compartment until it clicks into place.



5 Slide the battery **LOCK** switch outward to secure the battery pack on the computer.

When your computer is directly connected to AC power and has a battery pack installed, it uses power from the AC outlet.

This computer is designed to operate only with genuine Sony battery packs.

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Charging the Battery Pack

The battery pack supplied with your computer is not fully charged at the time of delivery.

To charge the battery pack

1 Install the battery pack.

2 Connect the AC adapter to the computer.
The charge indicator light turns on while the battery pack is charging. When the battery pack charges close to the maximum charge level you selected with the battery charge functions, the charge indicator turns off. To select your desired maximum charge level, see **Using the Battery Charge Functions** **(page 27)**.

Charge indicator status	Meaning
Lit in orange	The battery pack is charging.
Blinks along with the green power indicator	The battery pack is running out of power. (Normal mode)
Blinks along with the orange power indicator	The battery pack is running out of power. (Sleep mode)
Blinks fast in orange	A battery error has occurred due to a failed battery pack or an unlocked battery pack.

!
Charge the battery pack as described in this manual from your first battery charge.

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✍
Keep the battery pack in your computer while it is directly connected to AC power. The battery pack continues to charge while you are using the computer.

If the battery charge level falls below 10%, you should either connect the AC adapter to recharge the battery pack or shut down your computer and install a fully charged battery pack.

Your computer is supplied with a lithium ion battery pack and can be recharged any time. Charging a partially discharged battery pack does not affect the battery life.

While some software applications or peripheral devices are in use, your computer may not enter Hibernate mode even when battery life is low. To avoid loss of data when using battery power, you should save your data frequently and manually activate a power management mode, such as Sleep or Hibernate.

If the battery pack wears out when the computer enters Sleep mode, you will lose all unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

When your computer is directly connected to AC power and has a battery pack installed, it uses power from the AC outlet.

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Using the Battery Charge Functions

You can select the battery charging method for your battery pack with the **Battery Charge Functions**. To make the battery life longer, enable the battery care function.

To enable the battery care function

1. Click **Start**, **All Programs**, and **VAIO Control Center**.
2. Click **Power Management** and then **Battery Charge Functions**.
3. Click to select the **Enable Battery Care Function** check box in the right pane.
4. Click **Advanced**.
5. Select the desired maximum charge level.
6. Click **OK**.

To check the battery wear level

Follow steps 1 and 4 in **To enable the battery care function** above and check detailed information. If the battery wear level is high, replace the battery pack with a new genuine Sony battery pack.

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Removing the Battery Pack

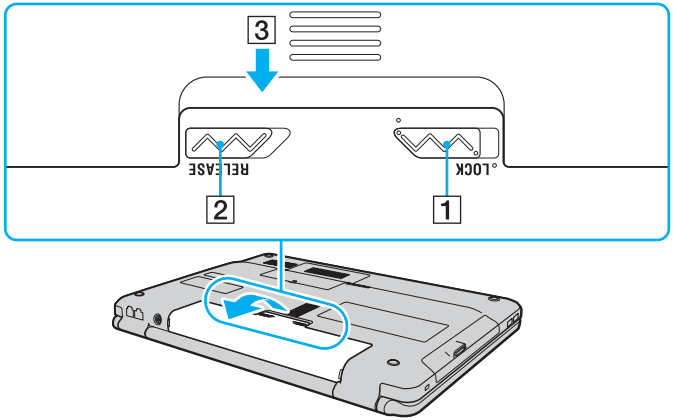
!
You may lose data if you remove the battery pack while your computer is on and not connected to the AC adapter or if you remove the battery pack while the computer is in Sleep mode.

To remove the battery pack

1 Turn off the computer and close the LCD screen lid.

2 Slide the battery **LOCK** switch (1) inward.

3 Slide and hold the battery **RELEASE** latch (2) inward, put your fingertip underneath the tab (3) on the battery pack, and turn the battery pack in the direction of the arrow, and then slide it away from the computer.



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Shutting Down Your Computer Safely

To avoid losing unsaved data, be sure to shut down your computer properly, as described below.

To shut down your computer

1 Turn off any peripherals connected to the computer.

2 Click **Start**, the arrow next to the **Lock** button, and then **Shut Down**.

3 Respond to any prompts warning you to save documents or to consider other users and wait for the computer to turn off automatically.
The power indicator light turns off.

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Using Your VAIO Computer

This section describes how to get the most out of using your VAIO computer.

❑ **Using the Keyboard (page 31)**
❑ **Using the Touch Pad (page 32)**
❑ **Using Special-function Buttons (page 33)**
❑ **Using the Built-in MOTION EYE Camera (page 34)**
❑ **Using the Optical Disc Drive (page 37)**
❑ **Using the ExpressCard Module (page 46)**
❑ **Using the Memory Stick (page 50)**
❑ **Using the SD Memory Card (page 56)**
❑ **Using the Internet (page 60)**
❑ **Using Wireless LAN (WLAN) (page 61)**

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Using the Keyboard

Your keyboard is very similar to a desktop computer keyboard, but has additional keys that perform model-specific tasks.

Combinations and Functions with the Fn Key

Some keyboard functions can be used only after the operating system is finished launching.

Combinations/Feature	Functions
Fn + **(F2)**: speaker switch	Turns on and off the built-in speakers and the headphones.
Fn + **(F3/F4)**: speaker volume	Changes the volume level. To increase the volume, keep pressing **Fn**+**F4** or press **Fn**+**F4** and then ↑ or →. To decrease the volume, keep pressing **Fn**+**F3** or press **Fn**+**F3** and then ↓ or ←.
Fn + **(F5/F6)**: brightness control	Changes the LCD brightness of your computer screen. To increase lighting intensity, keep pressing **Fn**+**F6** or press **Fn**+**F6** and then ↑ or →. To decrease lighting intensity, keep pressing **Fn**+**F5** or press **Fn**+**F5** and then ↓ or ←.
Fn + LCD/ **(F7)**: display output	Toggles among your computer screen, an external display, and simultaneous output to both.
Fn + / **(F9/F10)**: zoom	Changes the view size of your screen. To make the screen view look smaller and further away (zoom out), press **Fn**+**F9**. To make the screen view look bigger and closer (zoom in), press **Fn**+**F10**. See the help file included with the **VAIO Control Center** for more information.
Fn + **(F12)**: hibernate	Provides the lowest level of power consumption. When you execute this command, the states of the system and the connected peripheral devices are saved to the hard disk drive and the system power is turned off. To return the system to its original state, use the power button to turn on the power. For details on power management, see **Using the Power Saving Modes** **(page 87)**.

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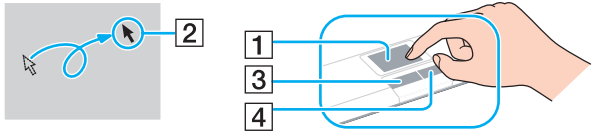
Using the Touch Pad

You can point to, select, drag, and scroll objects on the screen using the touch pad.



Action	Description
Point	Slide your finger on the touch pad (1) to place the pointer (2) on an item or object.
Click	Press the left button (3) once.
Double-click	Press the left button twice.
Right-click	Press the right button (4) once. In many applications, this action displays a shortcut menu.
Drag	Slide your finger on the touch pad while pressing the left button.
Scroll	Slide your finger along the right edge of the touch pad to scroll vertically. Slide your finger along the bottom edge to scroll horizontally (the scroll function is available only with applications that support a touch pad scroll feature).

✍
You can disable/enable the touch pad while a mouse is connected to your computer. To change the touch pad settings, click **Start**, **All Programs**, **VAIO Control Center**, **Keyboard and Mouse** and **Pointing Device**.

!
Be sure to connect a mouse before disabling the touch pad. If you disable the touch pad without connecting a mouse, you will be able to use only the keyboard for pointer operations.

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Using Special-function Buttons

Your computer is equipped with special buttons to help you use specific functions of the computer.

Special-function button	Functions
Muting (S1) button	By default, the muting (S1) button turns the volume on and off. To change the muting (S1) button assignment, press and hold the button or launch and navigate through the **VAIO Control Center** to display the setup window. See the help file included with the **VAIO Control Center** for the muting (S1) button assignment.
AV MODE button	Launches the **VAIO Launcher** for selecting the desired software. You can change the default software options in the **VAIO Launcher**. To do so, press and hold the **AV MODE** button to display the setup window.

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Using the Built-in MOTION EYE Camera

Your computer may be equipped with a built-in **MOTION EYE** camera. See the online specifications to find out whether your model is equipped with the built-in **MOTION EYE** camera.

The built-in **MOTION EYE** camera adds video functionality to instant messaging software and video editing software and enables you to capture still images and movies with the preinstalled image capture software.

Turning on the computer activates the built-in **MOTION EYE** camera. Video conference is possible with the appropriate software.

Note that launching or exiting your instant messaging or video editing software does not activate or deactivate the built-in **MOTION EYE** camera, respectively.

✍ The built-in **MOTION EYE** camera cannot be shared by more than one software application. If another software application is using the camera, exit the application before using the built-in **MOTION EYE** camera with your desired application.

! The viewer window may show some noise, for example horizontal streaks, if you view a rapid-moving object. This is normal and does not indicate a malfunction.

You cannot operate the built-in **MOTION EYE** camera with the **Microsoft Windows Movie Maker** software.

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Capturing Still Images

To capture a still image

1. Click **Start**, **All Programs**, **ArcSoft WebCam Companion 2**, and **WebCam Companion 2** to launch the **WebCam Companion 2**.
2. Click the **Capture** icon in the main window.
3. Frame your subject in the viewfinder.
4. Click the **Capture** button below the displayed image.
   The current image in the viewfinder is captured and its thumbnail image is added as a the thumbnail in the left pane of the main window.

✍
When capturing an image in a dark place, click the **WebCam Settings** icon after step 2 and select the low light or low light compensation option in the properties window.

The **WebCam Companion 2** provides many more features. See the help file included with the software for more information.

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Capturing Movies

To capture a movie

1 Click **Start**, **All Programs**, **ArcSoft WebCam Companion 2**, and **WebCam Companion 2** to launch the **WebCam Companion 2**.

2 Click the **Record** icon in the main window.

3 Frame your subject in the viewfinder.

4 Click the **Record Video** button below the displayed image to start movie recording.

5 When finished, click the **Record Video** button once again to stop movie recording.
The first scene of the captured movie is added as a thumbnail in the left pane of the main window.

When capturing a movie in a dark place, click the **WebCam Settings** icon after step 2 and select the low light or low light compensation option in the properties window.

The **WebCam Companion 2** provides many more features. See the help file included with the software for more information.

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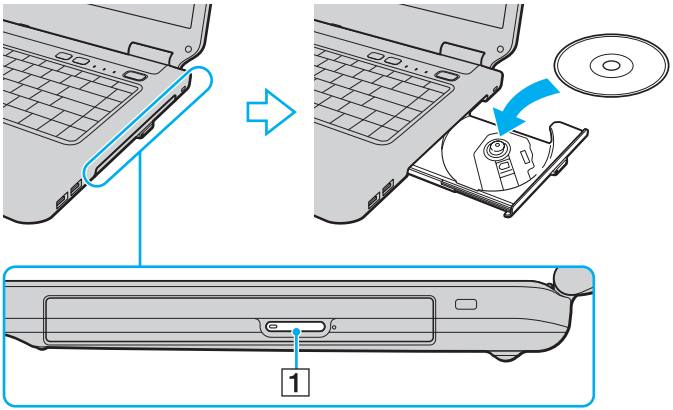
Using the Optical Disc Drive

Your computer is equipped with an optical disc drive.

To insert a disc

1. Turn on the computer.
2. Press the drive eject button (1) to open the drive.
   The tray slides out.
3. Place a disc in the middle of the tray with the label side facing upward and gently push it down until the disc clicks into place.



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4 Close the tray by pushing it in gently.

!
Do not remove the optical disc when your computer is in a power saving mode (Sleep or Hibernate). Doing so may cause the computer to malfunction.

If you plan to use an external optical disc drive, connect the drive before you launch any preinstalled disc operation program.

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Reading and Writing Optical Discs

Your computer plays and records CDs, DVDs, and Blu-ray Disc™ media, depending on the model you purchased. Check your specifications for the type of optical disc drive installed on your model.

Use the table below to see which types of media your optical disc drive supports.

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PR: playable and recordable
P: playable but not recordable
–: not playable or recordable

	CD-ROM	Video CD	Music CD	CD Extra	CD-R/RW	DVD-ROM	DVD-Video	BD-ROM	DVD-R/RW	DVD+R/RW	DVD+R DL	DVD-R DL	DVD-RAM	BD-R*9/RE*10
DVD±RW/±R DL/RAM	P	P	P	P	PR	P	P	–	PR*1 *2	PR	PR*5	PR*6	PR*3 *4	–
Blu-ray Disc Combo	P	P	P	P	PR*8	P	P	P	PR*1 *2	PR	PR*5	PR*6	PR*3 *4	P*11 *12
Blu-ray Disc	P	P	P	P	PR*8	P	P	P	PR*1 *2	PR	PR*5	PR*6	PR*3 *4	PR*7 *11 *12

*1 Supports writing data to DVD-R discs compliant with DVD-R for General Version 2.0/2.1.

*2 Supports writing data to DVD-RW discs compliant with DVD-RW Version 1.1/1.2.

*3 The DVD±RW/RAM disc drive on your computer does not support the DVD-RAM cartridge. Use non-cartridge discs or discs with a removable cartridge.

*4 Writing data to single-sided DVD-RAM discs (2.6 GB) compliant with DVD-RAM Version 1.0 is not supported.
DVD-RAM Version 2.2/12X-SPEED DVD-RAM Revision 5.0 disc is not supported.

*5 Writing data to DVD+R DL (Double Layer) discs is available only on discs supporting DVD+R DL (Double Layer) recording.

*6 Writing data to DVD-R DL (Dual Layer) discs is available only on discs supporting DVD-R DL (Dual Layer) recording.

*7 Supports writing data to BD-R Version 1.1 discs (single-layer discs with the capacity of 25 GB, dual-layer discs with the capacity of 50 GB) and BD-RE Version 2.1 discs (single-layer discs with the capacity of 25 GB, dual-layer discs with the capacity of 50 GB).

*8 Writing data to Ultra Speed CD-RW discs is not supported on the models with certain types of the Blu-ray Disc drive.

*9 BD-R stands for Blu-ray Disc-Recordable in Version 1.1 format.

*10 BD-RE stands for Blu-ray Disc-Rewritable in Version 2.1 format.

*11 The Blu-ray Disc drive on your computer does not support BD-RE Disc media in Version 1.0 format and Blu-ray Disc media with a cartridge.

*12 Playback of BD-R LTH TYPE media is supported only on the models with the Blu-ray Disc drive.

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!
This product is designed to play back discs that conform to the Compact Disc Digital Audio standard specifications (CD Standard). A DualDisc is a two sided disc product with a DVD recorded layer on one side and a digital audio layer on the other side. Be aware that the audio side (non-DVD side) of a DualDisc may not play on this product because it does not conform to the CD Standard.

When you buy pre-recorded or blank discs for use with your VAIO computer, be sure to read the notices on the disc package carefully to check both playback and recording compatibility with your computer's optical disc drives. Sony does NOT guarantee the compatibility of VAIO optical disc drives with discs that are not compliant with the official "CD," "DVD," or "Blu-ray Disc" standard. USING NON-COMPLIANT DISCS CAN CAUSE FATAL DAMAGE TO YOUR VAIO PC OR CREATE SOFTWARE CONFLICTS AND CAUSE SYSTEM HANGING.
For inquiries about disc formats, contact the individual publisher of the pre-recorded disc or the manufacturer of the recordable disc.

✍
8 cm disc writing is not supported.

!
To play copyright protected Blu-ray Disc media continuously, you need to update the AACS key. Note that the AACS key update requires Internet access.

As with other optical media devices, circumstances may limit compatibility or prevent Blu-ray Disc media playback. VAIO computers may not support movie playback on packaged media recorded in AVC or VC1 format at high bit rates.

Region settings are required for some contents on DVDs and BD-ROM Disc media. If the region setting on the optical disc drive does not match the region coding on the disc, playback is not possible.

Unless your external display is compliant with the High-bandwidth Digital Content Protection (HDCP) standard, you cannot play or view the contents on copyright protected Blu-ray Disc media.

Some contents may restrict video output to standard definition or prohibit analog video output. It is strongly recommended that a digital HDCP-compliant environment be implemented for optimum compatibility and viewing quality.

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Notes on writing data to a disc

- Only use circular discs. Do not use discs in any other shape (star, heart, card, etc.), as this may damage the optical disc drive.
- Do not strike or shake your computer while the optical disc drive is writing data to a disc.
- Do not use memory-resident utility software while the optical disc drive is writing data to a disc. This may cause your computer to malfunction.
- Do not plug or unplug the AC adapter while the optical disc drive is writing data to a disc.

Notes on playing discs

To achieve optimum performance when playing discs, you should follow these recommendations.

- Some CD players and computer optical disc drives may not be able to play audio CDs created with the CD-R or CD-RW media.
- Some DVD players and computer optical disc drives may not be able to play DVDs created with the DVD+R DL, DVD-R DL, DVD+R, DVD+RW, DVD-R, DVD-RW, or DVD-RAM media.
- Do not place your computer into either of the power saving modes while your computer is playing a disc.
- Region code indicators are labeled on the discs or packages to indicate in which region and on what type of player you can play the disc. If the region code indicates "all," you can play this disc in most regions of the world. If the region code for your residence area is different from the label, you cannot play the disc on your computer.

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Playing CDs

To play an audio CD

1 Insert a disc into the optical disc drive.

2 If nothing appears on the desktop, click **Start**, **All Programs**, and the desired CD software to play the CD.

If the **Audio CD** window appears, click to select an option.

Copying Files to CDs

To copy files to a disc

1 Insert a disc into the optical disc drive.
If the **AutoPlay** window appears, click **Burn files to disc** and follow the on-screen instructions until the empty disc folder appears.

2 Open the folder that contains the file(s) you want to copy and drag them to the empty disc folder.

3 Close the disc folder.

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Playing DVDs

To play a DVD

1 Close all running software applications.

2 Insert a DVD into the optical disc drive.

3 If nothing appears on the desktop, click **Start**, **All Programs**, and the desired DVD software to play the DVD.

For instructions on how to use the software, see the help file included with your DVD software.

Copying Files to DVDs

To copy files to a disc

1 Connect the AC adapter to the computer.

2 Close all running software applications.

3 Insert a disc into the optical disc drive.

4 If nothing appears on the desktop, click **Start**, **All Programs**, and the desired DVD burning software to copy files to the disc.

For instructions on how to use the software, see the help file included with your DVD burning software.

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Playing Blu-ray Disc Media

! The Blu-ray Disc playback function is available on selected models only. See the online specifications to find out the type of your optical disc drive, and then **Reading and Writing Optical Discs** (page 39) to find out about the supported disc media.

To play a Blu-ray Disc media

1 Close all running software applications.

2 Insert a Blu-ray Disc media into the optical disc drive.

3 If nothing appears on the desktop, click **Start**, **All Programs**, and the desired Blu-ray Disc software to play the disc.

For instructions on how to use the software, see the help file included with your software.

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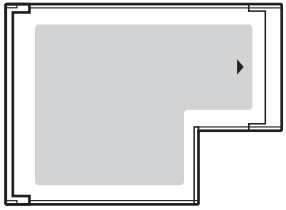
Using the ExpressCard Module

Your computer is equipped with either a Universal ExpressCard slot* or an ExpressCard/34 slot* for transferring data among digital cameras, camcorders, music players, and other audio/video devices. The former can accommodate either an ExpressCard/34 (34 mm wide) or ExpressCard/54 (54 mm wide) module* as shown below and the latter can accommodate only an ExpressCard/34 module* only.

❑ ExpressCard/34 module*

❑ ExpressCard/54 module*



Your computer is equipped with an ExpressCard/34 slot*.

* Referred to as the ExpressCard slot and the ExpressCard module in this manual.

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Inserting an ExpressCard Module

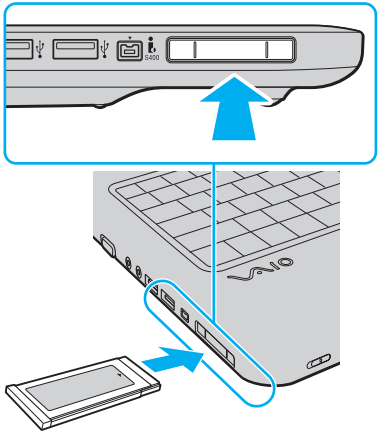
! Use care when inserting or removing the ExpressCard module from the slot. Do not force it in or out of the slot.

✍ You do not need to shut down your computer before inserting or removing the ExpressCard module.

To insert an ExpressCard module

1 Locate the ExpressCard slot.

2 Carefully slide the ExpressCard module into the slot until it clicks into place.
Do not force it into the slot.



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If the module or adapter does not go into the slot easily, remove it gently and verify you are inserting it in the proper direction.

Make sure you use the most recent software driver provided by the ExpressCard module manufacturer.

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Removing an ExpressCard Module

Follow the steps below to remove the ExpressCard module while your computer is on. If it is not removed properly, your system may not work properly.

To remove an ExpressCard module

✍
To remove an ExpressCard module when your computer is off, skip steps 1 to 4.

1. Double-click the **Safely Remove Hardware** icon on the taskbar.
2. Select the hardware you want to unplug.
3. Click **Stop**.
4. Follow the on-screen instructions to remove the ExpressCard module.
5. Push in the ExpressCard module toward the computer so that the module pops out.
6. Gently take hold of the ExpressCard module and pull it out of the slot.

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Using the Memory Stick

Memory Stick is a compact, portable, and versatile IC recording media especially designed for exchanging and sharing digital data with compatible products, such as digital cameras, mobile phones, and other devices. Because it is removable, it can be used for external data storage.

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Before You Use the Memory Stick

The Memory Stick slot on your computer can accommodate both standard- and Duo-size media and supports Memory Stick PRO and Memory Stick PRO-HG Duo formats with high speed data transfer and large data capacity capabilities.

✍ You can insert a Duo-size Memory Stick directly into the Memory Stick slot without using a Memory Stick Duo adaptor.

! Before using a Memory Stick Micro (M2), be sure to insert it into an M2 Standard-size adaptor or M2 Duo adaptor. If you insert the media directly into the Memory Stick slot without the adaptor, you may not be able to remove it from the slot.

For the latest information about the Memory Stick, visit the Memory Stick web site at http://www.memorystick.com/en/.

! Your computer has been tested and found compatible with Sony branded Memory Stick with capacity of up to 16 GB that are available as of May 2008. However, not all Memory Stick that meet the same specifications as the compatible media are guaranteed of compatibility.

Inserting a Memory Stick with multiple conversion adapters is not guaranteed of compatibility.

MagicGate is the general name of the copyright protection technology developed by Sony. Use a Memory Stick with the MagicGate logo to use this feature.

Except for your personal use, it is against the copyright law to use any audio and/or image data you recorded without prior consent from the respective copyright holders. Accordingly, the Memory Stick with such copyrighted data can be used only within the law.

The Memory Stick slot on your computer does not support 8-bit parallel data transfer (high speed data transfer).

The Memory Stick Micro in an M2 Duo adaptor may not operate properly if it is additionally inserted into a Memory Stick Duo adaptor.

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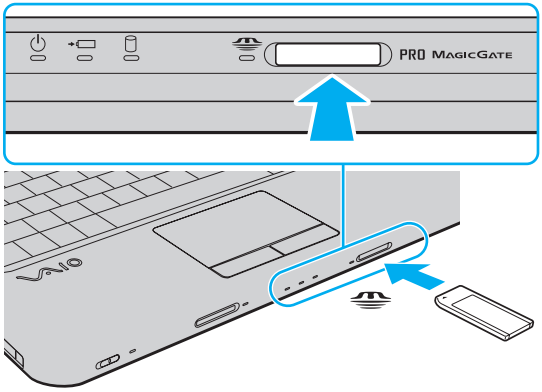
Inserting a Memory Stick

To insert a Memory Stick

1 Locate the Memory Stick slot.

2 Hold the Memory Stick with the arrow facing upward and pointing toward the slot.

3 Carefully slide the Memory Stick into the slot until it clicks into place.
The Memory Stick is automatically detected by your system and the contents on the Memory Stick are displayed. If nothing appears on the desktop, click **Start**, **Computer**, and double-click the Memory Stick icon.



!
Be sure to hold the Memory Stick with the arrow pointing in the correct direction as you insert it into the slot. To avoid damaging your computer or the Memory Stick, do not force the Memory Stick into the slot if you cannot insert it smoothly.

Do not insert more than one Memory Stick into the slot. Improper insertion of the media may damage both your computer and the media.

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To view the contents on the Memory Stick

1 Click **Start** and **Computer** to open the **Computer** window.

2 Double-click the Memory Stick icon to view the list of data files saved in the Memory Stick.

To format a Memory Stick

The Memory Stick has been formatted in the factory default setting and is ready for use.
If you want to reformat the media with your computer, follow these steps.

! Be sure to use the device that is designed to format the media and supports the Memory Stick when formatting the media.

Formatting the Memory Stick erases the entire data on the media. Before formatting the media, make sure that it does not contain your valuable data.

Do not remove the Memory Stick from the slot while formatting. This could cause a malfunction.

1 Carefully slide the Memory Stick into the slot until it clicks into place.

2 Click **Start** and **Computer** to open the **Computer** window.

3 Right-click the Memory Stick icon and select **Format**.

4 Click **Restore device defaults**.

! The size of the allocation unit and file system may change.

Do not select **NTFS** from the **File system** drop-down list as it may cause a malfunction.

✍ The formatting process will be completed more quickly if you select **Quick Format** in **Format options**.

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5 Click **Start**.

6 Follow the on-screen instructions.

!
It may take time to format the Memory Stick depending on the media type.

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Removing a Memory Stick

!
Do not remove the Memory Stick while the Memory Stick indicator light is lit. If you do, you may lose data. Large volumes of data may take time to load, so make sure the indicator is unlit before removing the Memory Stick.

To remove a Memory Stick

1 Check that the Memory Stick indicator light is unlit.

2 Push in the Memory Stick toward the computer and release.
The Memory Stick ejects.

3 Pull the Memory Stick out of the slot.

!
Always remove the Memory Stick gently, or it may pop out unexpectedly.

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Using the SD Memory Card

Your computer is equipped with an **SD** memory card slot. You can use this slot to transfer data among digital cameras, camcorders, music players, and other audio/video devices.

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Before You Use the SD Memory Card

The **SD** memory card slot on your computer supports the following memory cards:

- SD memory card
- SDHC memory card
- MultiMediaCard (MMC)

For the latest information on compatible memory cards, see **Sony Support Information** (page 155) to visit the appropriate support web site.

!

Your computer has been tested and found compatible only with major memory cards available as of May 2008. However, not all memory cards that meet the same specifications as the compatible media are guaranteed of compatibility.

Always insert the correct memory card into the **SD** memory card slot.

SD memory cards with capacity of up to 2 GB and SDHC memory cards with capacity of up to 32 GB have been tested and found compatible with your computer.

The **SD** memory card slot on your computer does not support the high-speed data transfer feature of the SD memory card and the SDHC memory card.

Do not attempt to insert an SD memory card or SD memory card adapter of a different type into the **SD** memory card slot. An incompatible memory card or memory card adapter may cause difficulty in removing from the slot and can cause damage to your computer.

Use care when inserting or removing an SD memory card from the **SD** memory card slot. Do not force the SD memory card in or out of the slot.

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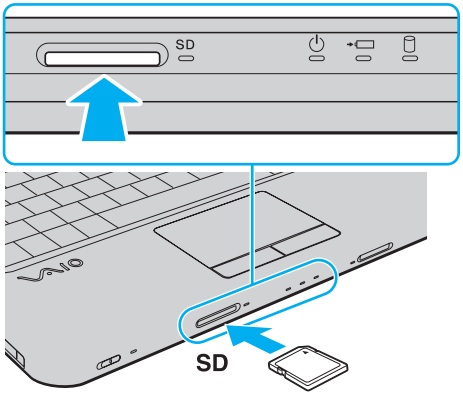
Inserting an SD Memory Card

To insert an SD memory card

1 Locate the **SD** memory card slot.

2 Hold the SD memory card with the arrow facing upward and pointing toward the slot.



3 Carefully slide the SD memory card into the slot until it clicks into place.
Do not force the card into the slot.

If the SD memory card does not go into the slot easily, remove it gently and verify you are inserting it in the proper direction.

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Removing an SD Memory Card

!
Do not remove an SD memory card while the **SD** memory card indicator light is lit. If you do, the card or its data may become damaged.

To remove an SD memory card

1. Check that the **SD** memory card indicator light is unlit.
2. Push in the SD memory card toward the computer and release.
   The SD memory card ejects.
3. Pull the SD memory card out of the slot.

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Using the Internet

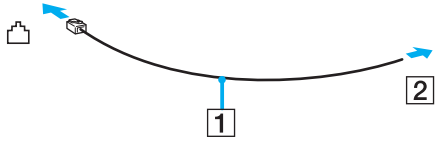
Setting Up a Dial-up Internet Connection

Before you can connect to the Internet, you need to connect your computer to a telephone line with a telephone cable (not supplied) and have an account with an Internet Service Provider (ISP).

To connect a telephone cable

1 Plug one end of the phone cable (1) into the modem port on the computer.

2 Plug the other end into the wall jack (2).



Your computer does not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple telephone lines or a private branch exchange (PBX). Some of these connections may result in excess electrical current and could cause a malfunction in the internal modem.

If you connect a telephone cable coming through a splitter, the modem or connected device may not work properly.

To set up a dial-up connection to the Internet

1 Click **Start** and **Control Panel**.

2 Click **Connect to the Internet** under **Network and Internet**.
The **Connect to the Internet** window appears.

3 Click **Dial-up**.

4 Follow the on-screen instructions.

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Using Wireless LAN (WLAN)

Using the Sony Wireless LAN (WLAN), all your digital devices with built-in WLAN function communicate freely with each other through a network. A WLAN is a network in which a user can connect to a Local Area Network (LAN) through a wireless (radio) connection. This eliminates the need to pull cables or wires through walls and ceilings.

The Sony WLAN supports all normal Ethernet connectivity, but with the added benefits of mobility and roaming. You can still access information, Internet/intranet and network resources, even in the middle of a meeting, or as you move from one place to another.

You can communicate without an access point, which means that you can communicate with a limited number of computers (ad-hoc). Or you can communicate through an access point, which allows you to create a full infrastructure network.

To use the wireless LAN function

You need to set up the wireless LAN network with the **SmartWi Connection Utility**. See the **SmartWi Connection Utility Help** for more information.

To access this on-screen guide:

1 Click **Start**, **All Programs**, and **SmartWi Connection Utility**.

2 Click **SmartWi Connection Utility Help**.

!
Be sure to turn on the **WIRELESS** switch before starting the **SmartWi Connection Utility**.

You cannot select the 5 GHz bandwidth, which is used for the IEEE 802.11a standard, on ad-hoc networks.

The IEEE 802.11n draft standard, using the 2.4 or 5 GHz bandwidth, is not available on ad-hoc networks.

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In some countries, using WLAN products may be restricted by the local regulations (e.g. limited number of channels). Therefore, before activating the WLAN function, read the **Safety Information** carefully.

WLAN uses the IEEE 802.11a*/b/g standard or the IEEE 802.11n* draft standard, which specifies the used technology. The standard includes the encryption methods: Wired Equivalent Privacy (WEP), which is a security protocol, Wi-Fi Protected Access 2 (WPA2), and Wi-Fi Protected Access (WPA). Proposed jointly by the IEEE and Wi-Fi Alliance, both WPA2 and WPA are specifications of standards based on interoperable security enhancements that increase the level of data protection and access control for existing Wi-Fi networks. WPA has been designed to be forward compatible with the IEEE 802.11i specification. It utilizes the enhanced data encryption TKIP (Temporal Key Integrity Protocol) in addition to user authentication using 802.1X and EAP (Extensible Authentication Protocol). Data encryption protects the vulnerable wireless link between clients and access points. Besides that, there are other typical LAN security mechanisms to ensure privacy, such as: password protection, end-to-end encryption, virtual private networks, and authentication. WPA2, the second generation of WPA, provides stronger data protection and network access control and is also designed to secure all versions of 802.11 devices, including 802.11b, 802.11a, 802.11g, and 802.11n draft standard, multi-band and multi-mode. In addition, based on the ratified IEEE 802.11i standard, WPA2 provides government grade security by implementing the National Institute of Standards and Technology (NIST) FIPS 140-2 compliant AES encryption algorithm and 802.1X-based authentication. WPA2 is backward compatible with WPA.

* See the online specifications to find out whether your model supports the IEEE 802.11a standard and/or the IEEE 802.11n draft standard.

The IEEE 802.11b/g standard is a wireless LAN standard, using the 2.4 GHz bandwidth. The IEEE 802.11g standard provides high-speed communications, faster than the IEEE 802.11b standard.

The IEEE 802.11a standard is a wireless LAN standard, using the 5 GHz bandwidth.

The IEEE 802.11n draft standard is a wireless LAN standard, using the 2.4 or 5 GHz bandwidth.

Wireless LAN devices using the 2.4 GHz bandwidth cannot communicate with devices using the 5 GHz bandwidth because the frequencies are different.

The 2.4 GHz bandwidth used by wireless LAN compatible devices is also used by other various devices. Although technologies to minimize interference from other devices that use the same bandwidth are employed on wireless LAN compatible devices, such interference may cause lower communication speed, narrower communication range, or broken wireless connections.

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The communication speed varies depending on the distance between communication devices, existence of obstacles between such devices, the device configuration, the radio conditions, and the software in use. In addition, communications may be cut off depending on the radio conditions.

The communication range varies depending on the actual distance between communication devices, existence of obstacles between such devices, the radio conditions, the ambient environment that includes existence of walls and materials of such walls, and the software in use.

Actual communication speed may not be as fast as the one displayed on your computer.

Deploying IEEE 802.11b and IEEE 802.11g products on the same wireless network may reduce the communication speed due to radio interference. Taking this into consideration, the IEEE 802.11g products are designed to reduce the communication speed to ensure communications with IEEE 802.11b products. When the communication speed is not as fast as expected, changing the wireless channel on the access point may increase the communication speed.

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Using Peripheral Devices

You can add functionality to your VAIO computer by using the various ports on the computer.

- **Connecting External Speakers (page 65)**
- **Connecting an External Display (page 66)**
- **Selecting Display Modes (page 69)**
- **Using the Multiple Monitors Function (page 70)**
- **Connecting an External Microphone (page 72)**
- **Connecting a Universal Serial Bus (USB) Device (page 73)**
- **Connecting a Printer (page 76)**
- **Connecting an i.LINK Device (page 77)**
- **Connecting to a Network (LAN) (page 79)**

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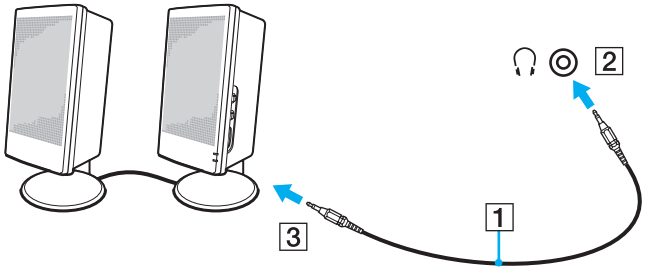
Connecting External Speakers

You can connect external sound output devices (not supplied), such as speakers or headphones, to your computer.

To connect external speakers

1. Plug the speaker cable (1) (not supplied) into the headphones jack (2) ∩.
2. Plug the other end of the speaker cable to the external speaker (3).
3. Turn down the volume of the speakers before you turn them on.



✍ Make sure your speakers are designed for computer use.

! Do not place floppy disks on the speakers. Their magnetic field may damage the data on the disks.

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Connecting an External Display

You can connect an external display (not supplied) to your computer. For example, you can use the computer with a computer display or a projector.

Connect the power cord of your external display after connecting all other cables.

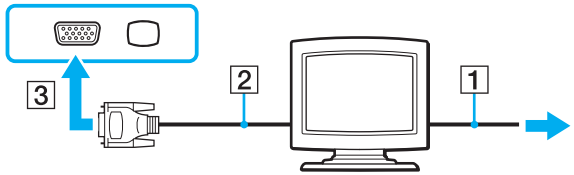
Connecting a Computer Display

You can connect a computer display (monitor) to your computer.

To connect a computer display

1 If necessary, plug one end of the display's power cord (1) into your display, and the other end into an AC outlet.

2 Plug the display cable (2) (not supplied) into the monitor port (3) on the computer.



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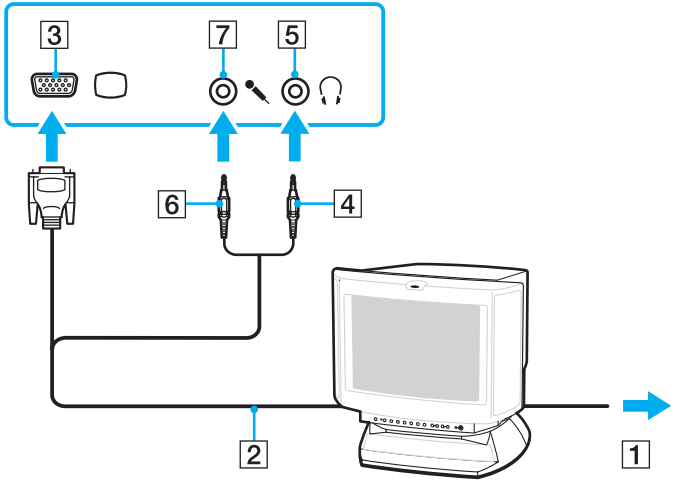
Connecting a Multimedia Computer Display

You can connect a multimedia computer display that includes built-in speakers and a microphone to your computer.

To connect a multimedia computer display

1. Plug the power cord of your multimedia computer display (1) into an AC outlet.
2. Plug the display cable (2) (not supplied) into the monitor port (3) on the computer.
3. Plug the speaker cable (4) (not supplied) into the headphones jack (5) on the computer.
4. Plug the microphone cable (6) (not supplied) into the microphone jack (7) on the computer.



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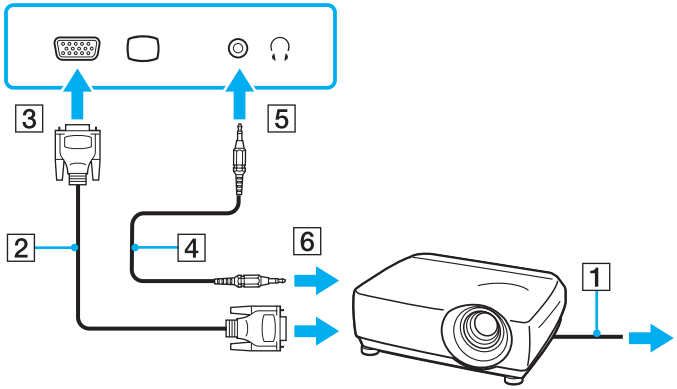
Connecting a Projector

You can connect a projector (for example, the Sony LCD projector) to your computer.

To connect a projector

1. Connect the power cord (1) of your projector into an AC outlet.
2. Plug a display cable (2) (not supplied) into the monitor port (3) on the computer.
3. Plug an audio cable (4) (not supplied) into the headphones jack (5) on the computer.
4. Plug the display cable and the audio cable into the jack and port on the projector (6).



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Selecting Display Modes

You can select which display to use as the primary monitor when an external display (desktop monitor, etc.) is connected to your computer.

If you want to work on your computer screen and the external display at the same time, see **Using the Multiple Monitors Function** **(page 70)** for more information.

To select a display

1. Right-click on the desktop and select **Personalize**.
2. Click **Display Settings**.
3. Follow the on-screen instructions to change the settings.

✍ You may not be able to display the same contents on your computer screen and the external display or projector at the same time, depending on the type of your external display or projector.

Before turning on your computer, turn on the external display.

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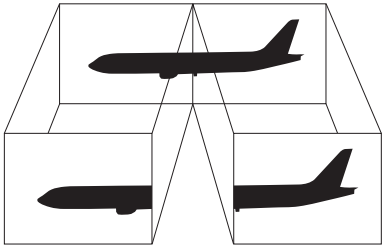
Using the Multiple Monitors Function

The Multiple Monitors function allows you to distribute portions of your desktop across separate displays. For example, if you have an external display connected to the monitor port, your computer screen and the external display can function as a single desktop.

You can move the cursor from one display to the other. This allows you to drag objects, such as an open application window or a toolbar, from one display to the other.



Your external display may not support the Multiple Monitors function.

Certain software applications may not be compatible with Multiple Monitors settings.

Make sure that your computer does not enter Sleep or Hibernate mode while you are using the Multiple Monitors function. Otherwise, the computer may not return to Normal mode.

If you set different colors on each display, do not expand a single window across two displays. Otherwise, your software may not work properly.

Set fewer colors or a lower resolution for each display.

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To use the Multiple Monitors function

1 Right-click on the desktop and select **Personalize**.

2 Click **Display Settings**.

3 Follow the on-screen instructions to change the settings.

✍
You can also change the muting (S1) button assignment to activate the Multiple Monitors function with the muting (S1) button. To change the muting (S1) button assignment, press and hold the muting (S1) button to display the window for changing the assignment. For details on the muting (S1) button, see **Using Special-function Buttons** **(page 33)**.

Additionally, you can set the display colors and resolution for each display and customize the Multiple Monitors function.

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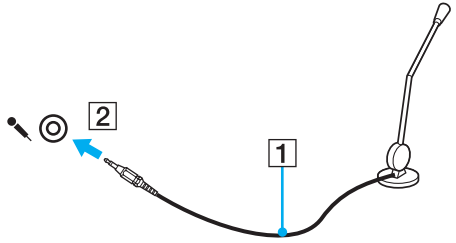
Connecting an External Microphone

If you need to use a sound input device (for example, to chat over the Internet), you need to plug in an external microphone (not supplied).

To connect an external microphone

Plug the microphone cable (1) into the microphone jack (2) .



Make sure your microphone is designed for computer use.

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Connecting a Universal Serial Bus (USB) Device

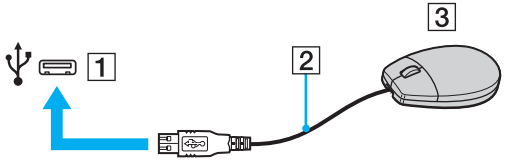
To protect your computer and/or USB devices from damage, observe the following:

- When moving the computer with USB devices connected, avoid exposing the USB ports to shock or impact.
- Do not put the computer into a bag or carrying case when it has USB devices connected.

Connecting a USB Mouse

To connect a USB mouse

1. Choose the USB port (1) you prefer to use.
2. Plug the USB mouse cable (2) into the USB port.
   You can now use your USB mouse (not supplied) (3).



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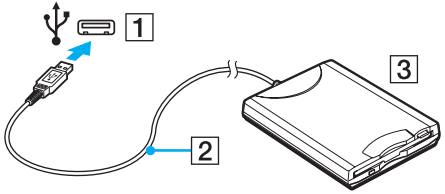
Connecting a USB Floppy Disk Drive

You can purchase a USB floppy disk drive and connect it to your computer.

To connect a USB floppy disk drive

1 Choose the USB port (1) you prefer to use.

2 Plug the USB floppy disk drive cable (2) into the USB port.
Your USB floppy disk drive (3) is now ready for use.



! When using a USB floppy disk drive, do not apply force to the USB port. This may cause a malfunction.

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Disconnecting a USB floppy disk drive

You can disconnect a USB floppy disk drive when your computer is on or off. Disconnecting the drive when the computer is in a power saving mode (Sleep or Hibernate) may cause the computer to malfunction.

To disconnect a USB floppy disk drive

To disconnect a USB floppy disk drive when your computer is off, skip steps 1 to 5.

1. Close all programs accessing the floppy disk drive.
2. Double-click the **Safely Remove Hardware** icon on the taskbar.
3. Select the floppy disk drive you want to unplug.
4. Click **Stop**.
5. Follow the on-screen instructions to remove the floppy disk drive.
6. Disconnect the floppy disk drive from the computer.

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Connecting a Printer

You can connect a Windows-compatible printer to your computer to print documents.

Connecting a Printer Using the USB Port

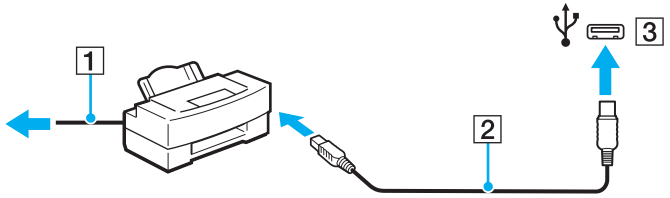
You can connect a USB printer compatible with your version of Windows to the computer.

To connect a printer using the USB port

1 Plug the power cord (1) of your printer into an AC outlet.

2 Choose the USB port (3) you prefer to use.

3 Plug one end of a USB printer cable (2) (not supplied) into the USB port and the other end to your printer.



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Connecting an i.LINK Device

Notes on connecting i.LINK devices

- Your computer is equipped with an i.LINK port, which you can use to connect an i.LINK device, such as a digital video camcorder.
- The i.LINK port on your computer does not supply power to external devices that are generally powered through i.LINK ports.
- The i.LINK port supports transfer rates up to 400 Mbps. However, the actual transfer rate depends on the transfer rate of the external device.
- The optional i.LINK cables may not be available in some countries or areas.
- An i.LINK connection with other compatible devices is not fully guaranteed.
- The i.LINK connection may not be available depending on the software applications, operating system, and i.LINK-compatible devices you use. See the manual that came with your software for more information.
- Check the working conditions and operating system compatibility of i.LINK-compatible PC peripherals (for example, an HDD or a CD-RW drive) before you connect them to your computer.

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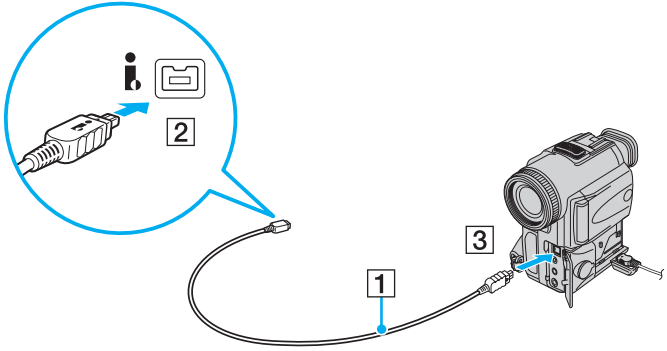
Connecting a Digital Video Camcorder

To connect a digital video camcorder

Plug one end of an i.LINK cable (1) (not supplied) into the i.LINK port (2) on the computer and the other end into the DV In/Out port (3) on the digital video camcorder.



On Sony digital video cameras, ports labeled **DV Out**, **DV In/Out**, or **i.LINK** are i.LINK-compatible.

The Sony digital video camcorder shown here is an example. Your digital video camcorder may need to be connected differently.

You cannot access the pictures stored on a Memory Stick when using an i.LINK connection.

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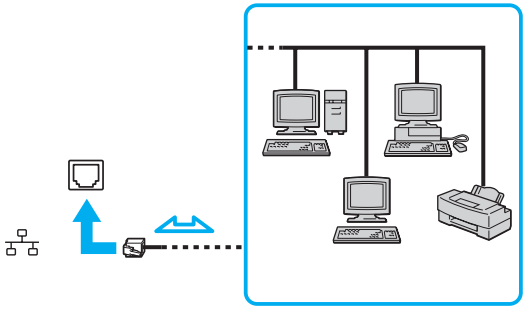
Connecting to a Network (LAN)

You can connect your computer to 1000BASE-T/100BASE-TX/10BASE-T-type networks with an Ethernet network cable. Connect one end of a network cable (not supplied) to the network (Ethernet) port on the computer and the other end to your network. For detailed settings and devices needed to connect to the network, ask your network administrator.



Your computer can be connected to the network with the default settings.

!
Do not plug a telephone cable into the network (LAN) port on your computer.
If the network (LAN) port is connected to one of the telephone lines mentioned below, high electric current to the port may cause damage, overheating, or fire.

- Home (intercom speakerphone) or business-use telephone lines (multi-line business telephone)
- Public telephone subscriber line
- PBX (private branch exchange)

Do not plug a telephone cable into the network (Ethernet) port.

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Customizing Your VAIO Computer

This section briefly describes how to change the main settings of your VAIO computer. Among other things, you will learn how to use and customize the look of your Sony software and utilities.

❑ **Setting the Password (page 81)**
❑ **Setting Up Your Computer with VAIO Control Center (page 86)**
❑ **Using the Power Saving Modes (page 87)**
❑ **Managing Power with VAIO Power Management (page 92)**

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Setting the Password

Use one of the BIOS functions to set the password.

Once you have set the password, you will be prompted to enter the password after the VAIO logo appears to start your computer. The power-on password allows you to protect your computer from unauthorized access.

Adding the Power-on Password

The power-on password is provided to protect your computer from unauthorized access.

There are two types of the power-on passwords: the machine password and the user password. The machine password is provided for users with administrative rights on the computer to change all the setup options in the BIOS setup screen, as well as to start the computer. The user password is provided for the standard users to allow for changing some of the BIOS setup options, as well as starting the computer. To set the user password, you must first set the machine password.

!
Once you have set the power-on password, you cannot start your computer without entering the password. Be sure not to forget the password. Write down your password and keep it safe and private from other people.

If you forget the power-on password and need assistance to reset it, a password reset fee will be charged, and your computer may need to be sent in for service to reset the password.

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To add the power-on password (machine password)

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Press the ← or → key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
4. On the password entry screen, enter the password twice and press the **Enter** key.
   The password can be up to 32 alphanumeric characters (including spaces) long.
5. Select **Password when Power On** under **Security** and press the **Enter** key.
6. Change the setting from **Disabled** to **Enabled**.
7. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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To add the power-on password (user password)

!
Make sure you set the machine password before setting the user password.

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Enter the machine password and press the **Enter** key.
4. Press the ← or → key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
5. On the password entry screen, enter the password twice and press the **Enter** key.
   The password can be up to 32 alphanumeric characters (including spaces) long.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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Changing/Removing the Power-on Password

To change or remove the power-on password (machine password)

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Enter the machine password and press the **Enter** key.
4. Press the ← or → key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
5. On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
   To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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To change or remove the power-on password (user password)

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Enter the user password and press the **Enter** key.
4. Press the ← or → key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
5. On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
   To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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Setting Up Your Computer with VAIO Control Center

The **VAIO Control Center** utility allows you to access system information and to specify preferences for system behavior.

To use VAIO Control Center

1. Click **Start**, **All Programs**, and **VAIO Control Center**.
2. Select the desired control item and change the settings.
3. Once finished, click **OK**.
   The setting of the desired item has been changed.

For more information about each option, see the help file included with the **VAIO Control Center**.

Some of the control items will not be visible if you open the **VAIO Control Center** as a standard user.

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Using the Power Saving Modes

You can take advantage of the power management settings to conserve battery life. In addition to the normal operating mode, which allows you to turn off specific devices, your computer has two distinct power saving modes: Sleep and Hibernate. When using battery power, you should be aware that the computer will automatically enter Hibernate mode if the remaining battery life becomes short, regardless of the power management setting you select.

! If the battery charge level falls below 10%, you should either connect the AC adapter to recharge the battery pack or shut down your computer and install a fully charged battery pack.

Using Normal Mode

This is the normal state of the computer when it is in use. The green power indicator light is lit in this mode. To save power while not working, you can turn off a specific device such as the LCD screen or the hard disk drive.

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Using Sleep Mode

Sleep mode turns off the LCD screen and places the storage device(s) and the CPU into a low power consumption mode. The orange power indicator light blinks slowly in this mode.

!
If you do not intend to use your computer for a long period of time while it is disconnected from AC power, place the computer into Hibernate mode or turn it off.

To activate Sleep mode

Click **Start**, the arrow next to the **Lock** button, and **Sleep**.

✍
When your computer is in Sleep mode, you cannot insert a disc.

Your computer comes out of Sleep mode quicker than out of Hibernate mode.

Sleep mode uses more power than Hibernate mode.

!
If the battery runs down while your computer is in Sleep mode, you will lose all unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

To return to Normal mode

- Press any key.
- Press the power button on your computer.

!
If you press and hold the power button for more than four seconds, your computer will turn off automatically. You will lose all unsaved data.

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If the computer is not used for a certain period of time, it will enter Sleep mode. To modify this, you can change the Sleep mode settings.

To change the Sleep mode settings

1. Right-click the power status icon on the taskbar and select **Power Options**.
2. Click **Change plan settings** under the current power plan.
3. Change the time to place the computer into Sleep mode and click **Save Changes**.

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Using Hibernate Mode

In Hibernate mode, the state of the system is saved on the hard disk drive and power is turned off. Even when the battery runs down, no data will be lost. The power indicator light is unlit in this mode.

If you do not intend to use your computer for a long period of time, place the computer into Hibernate mode. This power saving mode saves you the time of shutting down and resuming.

To activate Hibernate mode

Press the **Fn**+**F12** keys.

The computer enters Hibernate mode.

Alternatively, you can click **Start**, the arrow next to the **Lock** button, and **Hibernate** to place the computer into Hibernate mode.

When your computer is in Hibernate mode, you cannot insert a disc.

Hibernate mode requires more time than Sleep mode to be activated.

Hibernate mode uses less power than Sleep mode.

Do not move your computer before its power indicator light turns off.

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To return to Normal mode

Press the power button.

The computer returns to its normal state.

!
If you press and hold the power button for more than four seconds, your computer will turn off automatically.

✍
It takes more time to return to Normal mode from Hibernate mode than from Sleep mode.

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Managing Power with VAIO Power Management

Power management helps you set up power plans for running on AC or battery power to suit your requirements for power consumption.

The **VAIO Power Management** is a software application developed exclusively for VAIO computers. With this software application, you can enhance the Windows power management functions to ensure better operation of your computer and longer battery life. See the help file included with the software for more information.

Selecting a Power Plan

When you start the computer, a power status icon appears on the taskbar. This icon indicates what kind of power source you are using at that time, for example, AC power. Click this icon to display the window that shows your power status.

The **VAIO Power Management** function is added to the Windows **Power Options Properties**.

To select a power plan

1 Right-click the power status icon on the taskbar and select **Power Options**.

2 Select your desired power plan.

To change the power plan settings

1 Click **Change plan settings** under your desired power plan in the **Power Options** window.
Change the Sleep mode and display settings as needed.

2 If you need to change the advanced settings, click **Change advanced power settings** and go to step 3.
Otherwise, click **Save changes**.

3 Click the **VAIO Power Management** tab.
Change the settings for each item.

4 Click **OK**.

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VAIO Power Management Viewer

You can view performance with the power plan that was modified with the **VAIO Power Management**.

To start VAIO Power Management Viewer

1 Click **Start**, **All Programs**, and **VAIO Control Center**.

2 Click **Power Management** and **VAIO Power Management Viewer**.

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Upgrading Your VAIO Computer

Your VAIO computer and memory modules use high precision components and electronic connectors technology. To avoid invalidation of the warranty during your product warranty period, we recommend that:

- You should contact your dealer to install a new memory module.
- You should not install it yourself, if you are not familiar with upgrading memory on a computer.
- You should not touch the connectors or open the memory module compartment cover.

For the type of module and the amount of memory installed on your model, see the online specifications.

For assistance, contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 155)**.

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Adding and Removing Memory

If you want to expand the functionality of your computer, you can increase the amount of memory by installing optional memory modules. Before you upgrade your computer's memory, read the notes and procedures in the following pages.

Notes on adding/removing memory modules

- Be sure to place your computer on a flat surface before adding or removing memory modules.
- Be careful when changing memory. Improper installation of memory modules may cause damage to your system. This damage may void your manufacturer's warranty.
- Only use memory modules that are compatible with your computer. If a memory module is not detected by the computer or the Windows operating system becomes unstable, contact the sales dealer or the manufacturer of your memory module.
- Electrostatic discharge (ESD) can damage electronic components. Before touching a memory module, ensure the following:
  - The procedures described in this document assume user familiarity with the general terminology associated with personal computers and with the safety practice and regulatory compliance requirements for using and modifying electronic equipment.
  - Turn off your computer and disconnect it from its power sources (battery pack and AC adapter) and from any telecommunication links, networks, or modems before you remove any cover or panel from the computer. Failure to do so may result in personal injury or equipment damage.
  - ESD can damage memory modules and other components. Install the memory module only at an ESD workstation. If such a station is not available, do not work in a carpeted area, and do not handle materials that produce or hold static electricity (cellophane wrappers, for example). Ground yourself by maintaining contact with an unpainted metal portion of the chassis while performing the procedure.
  - Do not open the memory module package before you are ready to change the module. The package protects the module from ESD.

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- Use the special bag supplied with the memory module or wrap the module in aluminum foil to protect it from ESD.
- Introducing any liquids, foreign substances, or objects into the memory module slots or other internal components of your computer will result in damage to the computer and any repair costs will not be covered by the warranty.
- Do not place the memory module in a location subject to:
  - Heat sources such as radiators or air ducts
  - Direct sunlight
  - Excessive dust
  - Mechanical vibration or shock
  - Strong magnets or speakers that are not magnetically shielded
  - Ambient temperature of more than 95°F (35°C) or less than 41°F (5°C)
  - High humidity
- Handle the memory module with care. To avoid injuries to your hands and fingers, do not touch the edges of the components and circuit boards inside your computer.

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Removing and Installing a Memory Module

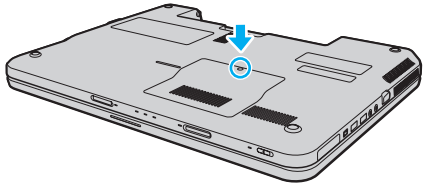
To change or add a memory module

1 Shut down the computer and disconnect all peripheral devices.

2 Unplug the computer and remove the battery pack.

3 Wait about an hour until the computer cools down.

4 Unscrew the screw (indicated by the arrow below) on the bottom of the computer and remove the memory module compartment cover.



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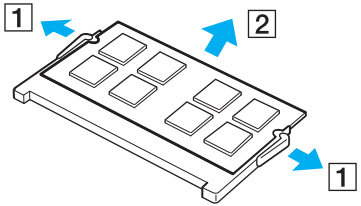
5 Touch a metal object to discharge static electricity.

6 Remove the currently installed memory module as follows:

- ❑ Pull the latches in the direction of the arrows (1).
  The memory module is released.
- ❑ Make sure that the memory module tilts up and then pull it out in the direction of the arrow (2).



7 Remove the new memory module from its packaging.

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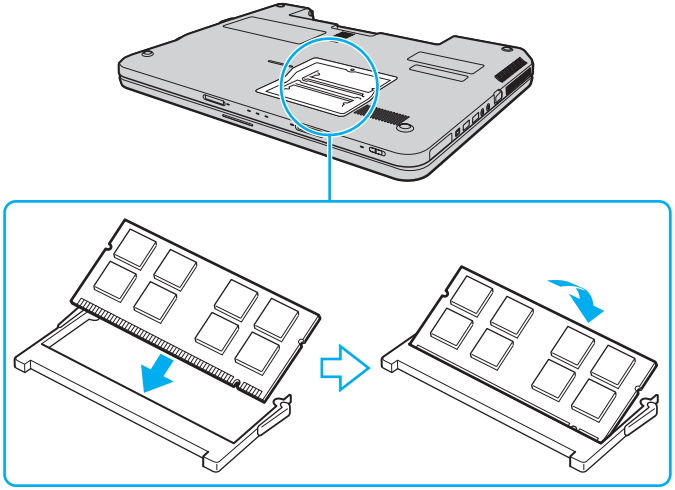
8 Slide the memory module into the memory module slot and push it in until it clicks into place.



!
Do not touch any other components on the motherboard.

If you want to install only one memory module, be sure to use the slot closer to the back of your computer.

Be sure to insert the connector edge of the memory module into the slot while aligning the notch on the module with the small projection in the open slot. Do not force the memory module into the slot in a wrong orientation, as it may cause damage to the slot and the module.

9 Replace the memory module compartment cover.

10 Tighten the screw on the bottom of the computer.

11 Reinstall the battery pack and turn on the computer.

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Viewing the Amount of Memory

To view the amount of memory

1 Turn on the computer.

2 Click **Start**, **All Programs**, and **VAIO Control Center**.

3 Click **System Information** and **System Information**.
You can view the amount of system memory in the right pane. If the additional memory does not appear, repeat the installation procedure and restart the computer.

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Precautions

This section describes safety guidelines and precautions to help you protect your VAIO computer from potential damage.

❑ **Handling the LCD Screen (page 102)**
❑ **Using the Power Source (page 103)**
❑ **Handling Your Computer (page 104)**
❑ **Handling the Built-in MOTION EYE Camera (page 106)**
❑ **Handling Floppy Disks (page 107)**
❑ **Handling Discs (page 108)**
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Handling the LCD Screen

- Do not leave the LCD screen facing the sun. This could damage the LCD screen. Be careful when using your computer near a window.
- Do not scratch the surface of the LCD screen or exert pressure on it. This could cause a malfunction.
- Using your computer in low temperature conditions may produce a residual image on the LCD screen. This is not a malfunction. When the computer returns to normal temperature, the screen returns to normal.
- A residual image may appear on the LCD screen if the same image is displayed for a long period of time. The residual image disappears after a while. You can use a screen saver to prevent residual images.
- The LCD screen becomes warm during operation. This is normal and does not indicate a malfunction.
- The LCD screen is manufactured using high-precision technology. You may, however, see tiny black points and/or bright points (red, blue, or green) that continuously appear on the LCD screen. This is a normal result of the manufacturing process and does not indicate a malfunction.
- Avoid rubbing the LCD screen. This could damage the screen. Use a soft, dry cloth to wipe the surface of the LCD screen.
- Do not change the LCD screen orientation setting in the **Tablet PC Settings** window even when there are change options available for selection, as this may make your computer unstable. Sony assumes no liability for any malfunctions arising from changes to the settings.

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Using the Power Source

- See the online specifications to check the power operation of your model.
- Do not share the AC outlet with other power-consuming equipment, such as a photocopier or a shredder.
- You can purchase a power strip with a surge protector. This device helps prevent damage to your computer caused by sudden power surges, in an electrical storm, for example.
- Do not place heavy objects on the power cord.
- To disconnect the cord, pull it out by holding the plug. Never pull the cord itself.
- Unplug your computer from the AC outlet if you are not planning to use the computer for a long period of time.
- Make sure that the AC outlet is easily accessible.
- When the AC adapter is not used, unplug it from the AC outlet.
- Use the AC adapter supplied with your computer or genuine Sony products. Do not use any other AC adapter as it may cause a malfunction.

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Handling Your Computer

- Clean the cabinet with a soft cloth, which is dry or lightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzine, as these may damage the finish of your computer.
- If you drop a solid object or any liquid onto your computer, shut down the computer, unplug it, and remove the battery pack. You may want to have the computer checked by qualified personnel before operating it again.
- Do not drop your computer or place any objects on top of the computer.
- Do not place your computer in a location subject to:
  - Heat sources, such as radiators or air ducts
  - Direct sunlight
  - Excessive dust
  - Moisture or rain
  - Mechanical vibration or shock
  - Strong magnets or speakers that are not magnetically shielded
  - Ambient temperature of more than 95°F (35°C) or less than 41°F (5°C)
  - High humidity
- Do not place electronic equipment near your computer. The electromagnetic field of the equipment may cause the computer to malfunction.
- Use your computer on a solid, stable surface.
- Provide adequate air circulation to prevent internal overheating. Do not place your computer on porous surfaces such as rugs, blankets, couches, or beds, or near materials such as curtains or draperies that may block its air vents. In case you use the computer on your lap, make sure that the air vents are free for optimal cooling efficiency and performance.

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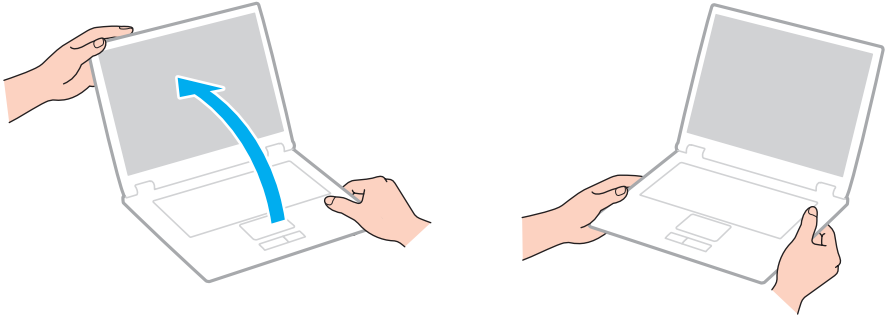
- Your computer uses high-frequency radio signals and may cause interference to radio or TV reception. If this occurs, relocate the computer a suitable distance away from the set.
- Use only specified peripheral equipment and interface cables. Otherwise, problems may occur.
- Do not use cut or damaged connection cables.
- If your computer is brought directly from a cold location to a warm one, moisture may condense inside the computer. In this case, allow at least one hour before turning on the computer. If any problems occur, unplug the computer and contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 155)**.
- Make sure you disconnect the AC adapter and remove the battery pack before cleaning your computer.
- To avoid losing data when your computer is damaged, back up your data regularly.
- Do not exert pressure on the LCD screen or its edges when opening the LCD screen lid or lifting your computer. The LCD screen may be sensitive to pressure or added stress, and exerting pressure may damage the screen or cause it to malfunction. To open the computer, hold the base with one hand and gently lift the LCD screen lid with the other. To carry the computer with the lid open, be sure to hold the computer with both hands.



- Use a carrying case specially designed to carry your computer.

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Handling the Built-in MOTION EYE Camera

- Do not touch the lens protection cover of the built-in **MOTION EYE** camera, as it may cause scratches on the cover and such scratches will appear on the captured images.
- Do not let the direct sunlight get into the lens of the built-in **MOTION EYE** camera regardless of your computer's power state, as it may cause the camera to malfunction.
- The built-in **MOTION EYE** camera is disabled while videos or still images are imported from an i.LINK-compatible device connected to the i.LINK port.
- Clean the lens protection cover of the built-in **MOTION EYE** camera with a blower brush or a soft brush. If the cover is extremely dirty, wipe it off with a soft dry cloth. Do not rub the cover, as it is sensitive to pressure.

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Handling Floppy Disks

- Do not open the shutter manually and touch the internal components of the floppy disk.
- Keep floppy disks away from magnets.
- Keep floppy disks away from direct sunlight and other sources of heat.
- Keep floppy disks away from any liquid. Do not let them get wet. When you are not using your floppy disk, always remove it from the floppy disk drive and put it in a storage case.
- If the floppy disk comes with a label, make sure that the label is properly affixed. If the edge of the label is curled up, the label may stick to the inside of the floppy disk drive and cause a malfunction or damage your floppy disk.

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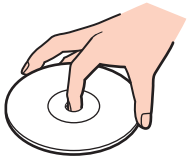
Handling Discs

- Do not touch the surface of the disc.
- Fingerprints and dust on the surface of a disc may cause read errors. Always hold the disc by its edges and central hole, as shown below:



- Proper care of the disc is essential to its continuous reliability. Do not use solvents (such as benzine, thinner, alcohol, commercially available cleaners, or anti-static spray) which may cause damage to the disc.
- For normal cleaning, hold the disc by its edges and use a soft cloth to wipe the surface from the center out.
- If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry soft cloth.
- Never affix an adhesive label to a disc. This will affect the use of the disc and may result in an irreparable problem.

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Using the Battery Pack

- Do not leave battery packs in temperatures above 140°F (60°C), such as in a car parked in the sun or under direct sunlight.
- Battery life is shorter in a cold environment. This is due to decreased battery efficiency at low temperatures.
- Charge battery packs at temperatures between 50°F to 86°F (10°C to 30°C). Lower temperatures require longer charging time.
- Do not charge the battery pack in any way other than as described in this user guide or as designated by Sony in writing.
- For your safety, Sony recommends using the genuine Sony battery pack and AC adapter that are provided with this product. If either of these items needs to be replaced during the life of the product, be sure to use a compatible genuine Sony battery pack or AC adapter. Information about compatible models can be found at the following URLs:
  http://www.sony.com/vaio for customers in USA and Canada.
  http://www.sony.net/ for customers in Latin American countries or areas.
- Sony disclaims and shall assume no responsibility in case of any losses or damages arising from:
  - The use of non-genuine Sony battery packs or AC adapters with your VAIO computer.
  - The disassembly, alteration of, or tampering with any Sony battery pack.
- While the battery pack is in use or being charged, heat builds up in the battery pack. This is normal and is not cause for concern.
- Keep the battery pack away from all sources of heat.
- Keep the battery pack dry.
- Do not open or try to disassemble the battery pack.
- Do not expose the battery pack to any mechanical shock, such as dropping it on a hard surface.
- If you are not using your computer for a long period of time, remove the battery pack from the computer to prevent damage to the battery pack.

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- If you have not used the battery pack for a considerable amount of time, the remaining battery life may become short. However, this is normal and does not indicate a malfunction, because the battery pack will gradually discharge over time even when not in use. Connect the AC adapter to your computer and recharge the battery pack before using the computer again.
- You do not need to discharge the battery pack before recharging.
- If the battery pack quickly runs out of power after fully charged, it may be reaching the end of its life and should be replaced.

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Using Headphones

- **Road safety** – Do not use headphones while driving, cycling, or operating any motorized vehicle. It may create a traffic hazard and is illegal in some areas. It can also be potentially dangerous to play loud music while walking, especially at pedestrian crossings.
- **Preventing hearing damage** – Avoid using headphones at high volume. Hearing experts advise against continuous, loud and extended play. If you experience a ringing in your ears, reduce the volume or discontinue use.

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Handling the Memory Stick

- Do not touch the Memory Stick connector with your finger or metallic objects.
- Use only the adhesive label supplied with the Memory Stick as a label.
- Do not bend, drop, or expose the Memory Stick.
- Do not disassemble or modify the Memory Stick.
- Do not let the Memory Stick get wet.
- Do not use or store the Memory Stick in a location subject to:
  - Static electricity
  - Electrical noise
  - Extremely high temperatures, such as in a car parked in the sun
  - Direct sunlight
  - High humidity
  - Corrosive substances
- Use the storage case supplied with the Memory Stick.
- Be sure to make a backup copy of your valuable data.
- Keep the Memory Stick and the Memory Stick adaptors out of reach of children. There is a risk of swallowing them.
- When using the Memory Stick Duo, do not use a fine-tipped pen to write on the label adhered to the Memory Stick Duo. Exerting pressure on the media may damage internal components.

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Handling the Hard Disk

The hard disk drive has a high storage density and reads or writes data in a short time. However, it can be easily damaged by mechanical vibration, shock, or dust.

Although the hard disk drive has the internal safety device to prevent losing data due to mechanical vibration, shock or dust, you should be careful when handling your computer.

To avoid damaging your hard disk drive

- Do not subject your computer to sudden movements.
- Keep your computer away from magnets.
- Do not place your computer in a location subject to mechanical vibration or in an unstable position.
- Do not move your computer while the power is on.
- Do not turn off the power or restart your computer while reading or writing data to the hard disk drive.
- Do not use your computer in a place subject to extreme changes in temperature.

If the hard disk drive is damaged, the data cannot be restored.

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Updating Your Computer

Be sure to install the latest updates on your computer with the following software applications so that the computer can run more efficiently.

- **Windows Update**
  Click **Start**, **All Programs**, and **Windows Update** and then follow the on-screen instructions.
- **VAIO Update 4**
  Click **Start**, **All Programs**, **VAIO Update 4**, and **VAIO Update Options** and then follow the on-screen instructions.

  !
  Your computer must be connected to the Internet before you can receive updates.

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Troubleshooting

This section describes how to solve common problems you might encounter when using your VAIO computer. Many problems have simple solutions. Try these suggestions before visiting the Sony online support web site at the following URLs:
http://esupport.sony.com/EN/VAIO/ for customers in USA
http://www.sony.ca/support/ for customers in Canada
http://esupport.sony.com/ES/VAIO/ for customers in Spanish-speaking Latin American countries or areas
http://esupport.sony.com/ES/VAIO/BR/ for customers in Brazil

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- **Battery (page 124)**
- **Built-in MOTION EYE Camera (page 126)**
- **Internet (page 129)**
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Computer

What should I do if my computer does not start?

- Make sure your computer is securely plugged into a power source and turned on and the power indicator light is lit.
- Make sure the battery pack is installed properly and charged.
- Make sure the floppy disk drive (if applicable) is empty.
- If your computer is plugged into a power strip or an uninterruptible power supply (UPS), make sure the power strip or UPS is plugged into a power source and turned on.
- If you are using an external display, make sure it is plugged into a power source and turned on. Make sure the brightness and contrast controls are adjusted correctly. See the manual that came with your display for more information.
- Unplug the AC adapter and remove the battery pack. Wait three to five minutes. Reinstall the battery pack, plug the AC adapter, and then press the power button to turn on your computer.
- Condensation may cause your computer to malfunction. If this occurs, do not use the computer for at least one hour.
- Remove any extra memory modules you may have installed since purchase.
- Check that you are using the supplied Sony AC adapter. For your safety, use only the genuine Sony rechargeable battery pack and AC adapter, which are supplied by Sony for your VAIO computer.

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What should I do if the green power indicator light turns on but my screen remains blank?

- Press the **Alt**+**F4** keys several times to close the application window. An application error may have been occurred.
- Press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart**.
- Press and hold the power button for more than four seconds to shut down your computer. Unplug the AC adapter and leave the computer for about five minutes. Then plug the AC adapter and turn on the computer again.

  !
  Turning off your computer with the power button or the **Ctrl**+**Alt**+**Delete** keys may cause loss of unsaved data.

What should I do if my computer or software stops responding?

- If your computer stops responding while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, click **Start**, the arrow next to the **Lock** button, and **Shut Down** to turn off your computer.
- If your computer does not turn off, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Shut Down**.
  If the **Windows Security** window appears, click **Shut Down**.

  !
  Turning off your computer with the **Ctrl**+**Alt**+**Delete** keys or the power button may cause loss of unsaved data.
- If your computer still does not turn off, press and hold the power button until the computer turns off.
- Remove the AC adapter and battery pack.
- Try reinstalling the software.
- Contact the software publisher or designated provider for technical support.

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Why doesn't my computer enter Sleep or Hibernate mode?

Your computer may become unstable if the operating mode is changed before the computer completely enters Sleep or Hibernate mode.

To restore your computer to normal mode

1 Close all open programs.

2 Click **Start**, the arrow next to the **Lock** button, and **Restart**.

3 If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart**.

4 If this procedure does not work, press and hold the power button until the computer turns off.

! Turning off your computer with the power button may cause loss of unsaved data.

What should I do if the charge indicator light is blinking fast and my computer does not start?

- This problem could be due to the battery pack not being installed properly. To resolve this problem, turn off your computer and remove the battery pack. Then reinstall the battery pack to the computer again. For details, see **Installing the Battery Pack** **(page 22)**.
- If the problem persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 155)**.

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What should I do if a message window, notifying of incompatibility or improper installation of the battery pack, appears and my computer enters Hibernate mode?

- This problem could be due to the battery pack not being installed properly. To resolve this problem, turn off your computer and remove the battery pack. Then reinstall the battery pack to the computer again. For details, see **Installing the Battery Pack** **(page 22)**.
- If the problem persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 155)**.

Why does the System Properties window display a slower CPU speed than the maximum?

This is normal. Because your computer's CPU utilizes a type of CPU speed controlling technology for power conservation purposes, System Properties may display the current CPU speed instead of the maximum speed.

What should I do if Windows does not start and a message appears, when I start my computer?

If you enter a wrong power-on password three times consecutively, the **Enter Onetime Password** message appears and Windows will not start. Press and hold the power button for more than four seconds to check that the power indicator light turns off. Wait for 10 or 15 seconds, then restart your computer and enter the correct password. When entering the password, check that the Num lock and Caps lock indicators are unlit. If both or either of the lights is lit, press the **Num Lk** (or **Num Lock**) key or the **Caps Lock** key to turn off the indicator before entering the password.

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What should I do if my game software does not work or it keeps crashing?

- Check the web site of the game if there are any patches or updates to download.
- Make sure you have installed the latest video driver.
- On some VAIO models, the graphics memory is shared with the system. The optimal graphic performance in this case is not guaranteed.

What should I do if I cannot remember the power-on password?

If you have forgotten the power-on password, contact an authorized Sony Service Center to reset it. A reset fee will be charged. To find the nearest center or agent, see **Sony Support Information** **(page 155)**.

How can I change the boot device order?

You can use one of the BIOS functions to change the boot device order. Follow these steps:

1. Turn on your computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Press the ← or → key to select **Boot**.
4. Press the ↑ or ↓ key to select your desired priority under **Boot Priority** and press the **Enter** key.
5. Press the ↑ or ↓ key to select the device to which you want to assign the priority and press the **Enter** key.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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Why doesn't my screen turn off after the automatic turn-off time has passed?

The **VAIO Original Screen Saver** disables the timer setting, which you can select using the Windows power options, for your screen to turn off.
Select a screen saver other than the **VAIO Original Screen Saver**.

What should I do if I cannot boot my computer from the USB floppy disk drive connected to the computer?

To boot your computer from the USB floppy disk drive, you need to change the boot device.

Turn on your computer and press the **F11** key when the VAIO logo appears.

How do I check the volume of the recovery partition?

Your built-in storage device* contains the recovery partition where data for the system recovery is stored. To check the volume of the recovery partition, follow these steps:

* See the online specifications to find out about your storage device configuration.

1. Click **Start**, right-click **Computer**, and select **Manage**.
2. Click **Disk Management** under **Storage** on the left pane.
   The volume of the recovery partition and the total volume of the C drive are displayed in the **Disk 0** row on the center pane.

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System Security

How can I protect my computer against security threats, such as viruses?

The Microsoft Windows operating system is preinstalled on your computer. The best way to protect your computer against security threats, such as viruses, is to download and install the latest Windows updates regularly.

You can get important Windows updates by doing the following:

! Your computer must be connected to the Internet before you can receive updates.

1. Connect to the Internet.
2. Double-click the **Windows Security Alerts** icon on the taskbar.
3. Follow the on-screen instructions to set up automatic or scheduled updates.

How do I keep my antivirus software updated?

You can keep the **Microsoft Windows Live OneCare** software program current with the latest updates from Microsoft Corporation.

To download and install the latest security updates, follow these steps:

! Your computer must be connected to the Internet before you can receive updates.

1. Click **Start**, **All Programs**, and **Windows Live OneCare**.
2. Click **Check for Updates** in the **Protection Plus** section.
3. The **Windows Live OneCare Updates** balloon appears on the taskbar.
4. Follow the on-screen instructions to download updates.

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Battery

How do I find the battery charging status?

See **Charging the Battery Pack** **(page 25)**.

When is my computer using AC power?

When your computer is directly connected to the AC adapter, it uses AC power, even if the battery pack is installed.

When should I recharge the battery pack?

- When the battery charge level falls below 10%.
- When both the charge and power indicator lights blink.
- When you have not used the battery pack for a long period of time.

When should I replace the battery pack?

If the battery pack quickly runs out of power after fully charged, it may be reaching the end of its life and should be replaced.

To check the battery wear level, see **To check the battery wear level** **(page 27)**.

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Should I be concerned that the installed battery pack is warm?

No, it is normal for the battery pack to be warm when it is powering your computer.

Can my computer enter Hibernate mode while using battery power?

Your computer can enter Hibernate mode while using battery power, but some software programs and peripheral devices prevent the system from entering Hibernate mode. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently to avoid losing data. See **Using Hibernate Mode** **(page 90)** for information on how you can manually activate Hibernate mode.

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Built-in MOTION EYE Camera

Why does the viewer window show no images or poor-quality images?

- The built-in **MOTION EYE** camera cannot be shared by more than one software application. If another software application is using the camera, exit the application before using the built-in **MOTION EYE** camera.
- The video memory of your computer may be insufficient for displaying images from the built-in **MOTION EYE** camera. Lowering the resolution or reducing the colors of the LCD screen might help.
- The viewer window may show some noise, for example horizontal streaks, if you view a rapid-moving object. This is normal and does not indicate a malfunction.
- If the problem persists, restart your computer.

Why are captured images poor in quality?

- The images captured under the fluorescent light may show reflections of light.
- A dark portion in captured images may appear as a noise.
- If the lens protection cover is dirty, you cannot take a clear shot. Clean the cover. See **Handling the Built-in MOTION EYE Camera** **(page 106)**.

Why do captured images contain dropped frames and audio interruptions?

- The effect settings on your software application may cause dropped frames. See the help file included with your software application for more information.
- There may be more software applications running than your computer can handle. Exit the applications that you are not currently using.
- The power management function of your computer may be active. Check the CPU performance.

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Why does movie playback show dropped frames when my computer is running on the battery?

The battery pack is running out of power. Connect your computer to an AC power source.

Why do the images captured by the built-in MOTION EYE camera flicker?

This problem occurs when you use the camera under fluorescent lights due to the mismatch between lighting output frequency and shutter speed.
To reduce flicker noise, change the direction of the camera or the brightness of camera images. In some software applications, you can set an appropriate value to one of the camera properties (e.g. light source, flicker, etc.) to eliminate flicker noise.

Why is the video input from the built-in MOTION EYE camera suspended for a few seconds?

The video input may be suspended for a few seconds if:

- a shortcut key with the **Fn** key is used.
- the CPU load increases.

This is normal and does not indicate a malfunction.

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Why can't I use the built-in MOTION EYE camera?

- The built-in **MOTION EYE** camera cannot be shared by more than one software application. If another software application is using the camera, exit the application before using the built-in **MOTION EYE** camera.
- If the problem persists, you must reinstall the driver software for the camera. Follow these steps:
  1. Click **Start**, **Control Panel**, **Hardware and Sound**, and **Device Manager**.
  2. Double-click **Imaging devices**.
  3. Right-click the device name for your camera and click **Update Driver Software**.

What should I do if my computer becomes unstable when it enters a power saving mode while the built-in MOTION EYE camera is in use?

- Do not place your computer into Sleep or Hibernate mode while you are using the built-in **MOTION EYE** camera.
- If your computer automatically enters Sleep or Hibernate mode, change the corresponding power saving mode setting. To change the setting, see **Using the Power Saving Modes** **(page 87)**.

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Internet

What should I do if my modem does not work?

- ❑ Make sure the telephone cable is securely plugged into the modem port on your computer and the wall jack.
- ❑ Make sure the telephone cable is working. Plug the cable into an ordinary telephone and listen for a dial tone.
- ❑ Make sure that the telephone number the program is dialing is correct.
- ❑ Make sure the software you are using is compatible with your computer's modem. (All preinstalled Sony programs are compatible.)
- ❑ Make sure the modem is the only device connected to your telephone line.
- ❑ Follow these steps to check the settings:
  1. Click **Start** and **Control Panel**.
  2. Click **Hardware and Sound**.
  3. Click **Phone and Modem Options**.
  4. On the **Modems** tab, check that your modem is listed.
  5. On the **Dialing Rules** tab, check the location information is correct.

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Why is my modem connection slow?

Your computer is equipped with a V.92/V.90 compatible modem. Many factors may influence modem connection speed, including telephone line noise or compatibility with telephone equipment, such as fax machines or other modems. If you think your modem is not connecting properly to other PC-based modems, fax machines, or your ISP, do any of the following:

- Ask your telephone company to verify your telephone line is free of any line noise.
- If your problem is fax-related, make sure there are no problems with the fax machine you are calling and that it is compatible with fax modems.
- If you are having a problem connecting with your ISP, make sure the ISP is not experiencing technical problems.
- If you have a second telephone line, try connecting the modem to that line.

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Networking

What should I do if my computer cannot connect to a wireless LAN access point?

- Connection capability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to any access point you may be using.
- Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- Make sure power to the access point is on.
- Follow these steps to check the settings:
  1. Click **Start** and **Control Panel**.
  2. Click **View network status and tasks** under **Network and Internet**.
  3. Click **Connect to a network** to confirm that your access point is selected.
- Make sure the encryption key is correct.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. To change the settings, follow these steps:
  1. Right-click the power status icon on the taskbar and select **Power Options**.
  2. Click **Change plan settings** under the current power plan.
  3. Click **Change advanced power settings**.
  4. Select the **Advanced settings** tab.
  5. Double-click **Wireless Adapter Settings** and **Power Saving Mode**.
  6. Select **Maximum Performance** from the drop-down list both for **On battery** and **Plugged in**.

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What should I do if I cannot access the Internet?

- Check the access point settings. See the manual that came with your access point for more information.
- Make sure your computer and the access point are connected to one another.
- Move your computer away from obstacles or closer to any access point you may be using.
- Make sure your computer is properly configured for Internet access.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** **(page 131)** to change the settings.

Why is the data transfer speed slow?

- The wireless LAN data transfer speed is affected by distance and obstructions between devices and access points. Other factors include device configurations, radio conditions, and software compatibility. To maximize the data transfer speed, move your computer away from obstacles or closer to any access point you may be using.
- If you are using a wireless LAN access point, the device may be temporarily overloaded depending on how many other devices are communicating via the access point.
- If your access point interferes with other access points, change the access point channel. See the manual that came with your access point for more information.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** **(page 131)** to change the settings.

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How do I avoid data transfer interruptions?

- When your computer is connected to an access point, data transfer interruptions may occur if a large file is exchanged or the computer is placed in close proximity to microwaves and cordless telephones.
- Move your computer closer to the access point.
- Make sure the access point connection is intact.
- Change the access point channel. See the manual that came with your access point for more information.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** **(page 131)** to change the settings.

What are channels?

- Wireless LAN communication uses divided frequency bands known as channels. Third-party wireless LAN access point channels may be preset to different channels from Sony devices.
- If you are using a wireless LAN access point, see connectivity information contained in the manual that came with your access point.

Why does the network connection stop when I change the encryption key?

Two computers with the wireless LAN function may lose a peer-to-peer network connection if the encryption key is changed. You can either change the encryption key back to the original profile or re-enter the key on both computers so the key matches.

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Optical Discs

Why does my computer freeze when I try to read a disc?

The disc that your computer is trying to read may be dirty or damaged. Follow these steps:

1. Press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart** to restart the computer.
2. Remove the disc from the optical disc drive.
3. Check the disc for dirt or damage. If you need to clean the disc, see **Handling Discs** **(page 108)** for instructions.

What should I do if the drive tray does not open?

- Make sure your computer is on.
- Press the drive eject button.
- If the drive eject button does not work, click **Start** and **Computer**, right-click the optical disc drive icon, and select **Eject**.
- If none of the above options work, insert a thin, straight object (such as a paper clip) in the manual eject hole on the optical disc drive.
- Try restarting your computer.

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What should I do if I cannot play a disc properly on my computer?

- Make sure the disc is inserted into the optical disc drive with the label facing upward.
- Make sure the necessary program(s) is installed according to the manufacturer's instructions.
- If a disc is dirty or damaged, your computer will stop responding. Follow these steps:
  1. Press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart** to restart the computer.
  2. Remove the disc from the optical disc drive.
  3. Check the disc for dirt or damage. If you need to clean the disc, see **Handling Discs** **(page 108)** for instructions.
- If you are playing a disc and cannot hear sound, do any of the following:
  - The volume may have been turned off by the **Fn**+**F2** keys. Press them once again.
  - The volume may have been minimized by the **Fn**+**F3** keys. Keep pressing the **Fn**+**F4** keys to turn up the volume loud enough to hear sound.
  - Right-click the volume icon on the taskbar and click **Open Volume Mixer** to check the settings.
  - Check the volume setting in the audio mixer.
  - If you are using external speakers, check the volume settings on the speakers and the connections between the speakers and your computer.
  - Make sure the correct driver software is installed. Follow these steps:

  1. Click **Start** and **Control Panel**.
  2. Click **System and Maintenance**.
  3. Click **System**.

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4 Click **Device Manager** on the left pane.
The **Device Manager** window appears with a listing of your computer's hardware devices.
If an "X" or an exclamation point appears on the listed device, you may need to enable the device or reinstall the drivers.

5 Double-click the optical disc drive device to open a list of the optical disc drives of your computer.

6 Double-click the desired drive.
You can confirm the driver software by selecting the **Driver** tab, and clicking **Driver Details**.

7 Click **OK** to close the window.

- Make sure an adhesive label is not affixed to a disc. Adhesive labels can come off while the disc is in the optical disc drive and damage the drive or cause it to malfunction.
- If a region code warning appears, the disc may be incompatible with the optical disc drive. Check the package to make sure the region code is compatible with the optical disc drive.
- If you notice condensation on your computer, do not use the computer for at least one hour. Condensation can cause the computer to malfunction.
- Make sure your computer is running on the AC power supply and try the disc again.

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What should I do if I cannot play Blu-ray Disc media?

!
This Q & A entry applies to selected models only. See the online specifications to find out the type of your optical disc drive, and then **Reading and Writing Optical Discs** (page 39) to find out about the supported disc media.

You may not be able to play some Blu-ray Disc contents on your computer. To play such contents, download and install the latest updates for **WinDVD BD** using **VAIO Update**.
To download and install the updates on the computer, it must be connected to the Internet. For information on how to connect the computer to the Internet, see **Using the Internet** (page 60).

What should I do if I cannot write data to CD media?

- Make sure you neither launch any software application nor allow any to launch automatically, not even a screen saver.
- Stop using the keyboard.
- If you are using a CD-R/RW disc with an adhesive label affixed, replace it with one with no affixed adhesive label. Using a disc with an affixed adhesive label could cause a write error or other damage.

What should I do if I cannot write data to DVD media?

- Make sure you are using the correct DVD recordable media.
- Check which DVD recordable format is compatible with your optical disc drive. Note the possibility that some brands of DVD recordable media do not work.

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Display

Why did my screen go blank?

- Your computer screen may go blank if the computer loses power or enters a power saving mode (Sleep or Hibernate). If the computer is in LCD (Video) Sleep mode, press any key to bring the computer back into Normal mode. See **Using the Power Saving Modes** **(page 87)** for more information.
- Make sure your computer is securely plugged into a power source and turned on and the power indicator light is lit.
- If your computer is using battery power, make sure the battery pack is installed properly and is charged. See **Using the Battery Pack** **(page 22)** for more information.
- If the display output is directed to the external display, press the **Fn**+**F7** keys. See **Combinations and Functions with the Fn Key** **(page 31)** for more information.

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Why doesn't my screen display a video?

- If the display output is directed to the external display and the external display is disconnected, you cannot display a video on your computer screen. Stop video playback, change the display output to the computer screen, and then restart video playback. See **Selecting Display Modes** **(page 69)**. Alternatively, you can press the **Fn**+**F7** keys to change the display output. See **Combinations and Functions with the Fn Key** **(page 31)** for more information.
- The video memory of your computer may be insufficient for displaying high resolution videos. In this case, lower the resolution of the LCD screen.

  To change the screen resolution, follow these steps:

  1. Right-click the desktop and select **Personalize**.
  2. Click **Display Settings**.
  3. Move the slider under **Resolution** to the left to reduce or to the right to increase the screen resolution.

  ✍
  You can check the total amount of the graphics and video memory available. Right-click on the desktop, select **Personalize**, and click **Display Settings**, **Advanced Settings**, and the **Adaptor** tab. The displayed value may be different from the actual amount of memory on your computer.

What should I do if my screen is dark?

Press the **Fn**+**F6** keys to brighten your computer screen.

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What should I do if the LCD brightness of my screen changes?

The LCD brightness setting, adjusted with the **Fn**+**F5**/**F6** keys, is temporary and may be restored to the original setting when your computer returns to Normal mode from Sleep or Hibernate mode. To save your preference for the brightness, follow these steps:

1. Right-click the power status icon on the taskbar and select **Power Options**.
2. Click **Change plan settings** under the current power plan.
3. Click **Change advanced power settings**.
4. Select the **Advanced settings** tab.
5. Double-click **Display**.
6. Adjust the LCD brightness setting in the item for brightness adjustment.

What should I do if the external display remains blank?

If you cannot change the display output with the **Fn**+**F7** keys, you need to change the settings for the external display with **VAIO Control Center**. To change the settings, launch the **VAIO Control Center**, select the control item for the external display, and then click to select the check box for changing the options to detect the external display. Then, use the **Fn**+**F7** keys to change the display output.

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How do I run Windows Aero?

! This Q & A entry applies to selected models only.

To run Windows Aero, follow these steps:

1. Click **Start** and **Control Panel**.
2. Click **Customize colors** under **Appearance and Personalization**.
3. Click **Open classic appearance properties for more color options**.
4. Select **Windows Aero** from the **Color scheme** options on the **Appearance** tab.
5. Click **OK**.

For information about the Windows Aero features, such as Windows Flip 3D, see **Windows Help and Support**.

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Printing

What should I do if I cannot print a document?

- Make sure your printer is on, and the printer cable is securely connected to the ports on the printer and your computer.
- Make sure your printer is compatible with the Windows operating system installed on your computer.
- You may need to install the printer driver software before you use your printer. See the manual that came with your printer for more information.
- If your printer is not functioning after your computer resumes from a power saving mode (Sleep or Hibernate), then restart the computer.
- If the bidirectional communication functions are provided with your printer, disabling the functions on your computer may enable printing. Follow these steps:

  1. Click **Start** and **Control Panel**.
  2. Click **Printer** under **Hardware and Sound**.
  3. Right-click the printer icon and select **Properties**.
  4. Click the **Ports** tab.
  5. Click to cancel the **Enable bidirectional support** check box.
  6. Click **OK**.

  This disables the bidirectional communication functions of the printer, such as data transfer, status monitoring, and remote panel.

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Microphone

What should I do if my microphone does not work?

- If you are using an external microphone, make sure the microphone is turned on and is properly plugged into the microphone jack on your computer.
- Your sound input device may have been incorrectly configured. To configure the sound input device, follow these steps:
  1. Close all open programs.
  2. Click **Start** and **Control Panel**.
  3. Click **Hardware and Sound**.
  4. Click **Manage audio devices** under **Sound**.
  5. On the **Recording** tab, select the desired device for sound input and click **Set Default**.

How can I prevent microphone feedback?

Microphone feedback occurs when the microphone receives the sound from a sound output device, such as a speaker.

To prevent this problem:

- Keep the microphone away from a sound output device.
- Turn down the volume of the speakers and the microphone.

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Mouse

What should I do if my computer does not recognize my mouse?

- Make sure your mouse is securely plugged into the port.
- Restart your computer with your mouse connected.

What should I do if the pointer does not move when I use my mouse?

- Make sure another mouse is not connected.
- If the pointer does not move while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, press the Windows key once and then the ➡ key several times, select **Restart** with the ⬆ or ⬇ key, and press the **Enter** key to restart your computer.
- If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys, select the arrow next to the **Shut down** button with the ⬇ and ➡ keys and then **Restart** with the ⬆ or ⬇ key, and press the **Enter** key to restart your computer.
- If this procedure does not work, press and hold the power button until the computer turns off.

  !
  Turning off your computer with the power button may cause loss of unsaved data.

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Speakers

What should I do if my external speakers do not work?

- If you are using a program that has its own volume control, make sure the volume control is properly set. See the program's help file for more information.
- Make sure your speakers are properly connected and the volume is turned up loud enough to hear sound.
- Make sure your speakers are designed for computer use.
- If your speakers have a muting button, set the button to off.
- The volume may have been turned off by the **Fn**+**F2** keys. Press them once again.
- The volume may have been minimized by the **Fn**+**F3** keys. Keep pressing the **Fn**+**F4** keys to turn up the volume loud enough to hear sound.
- If your speakers require external power, make sure the speakers are connected to a power source. See the manual that came with your speakers for more information.
- Check the Windows volume controls by clicking the volume icon on the taskbar.
- Your sound output device may have been incorrectly configured. To change the sound output device, see **How do I change the sound output device? (page 151)**.

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What should I do if I do not hear sound from the built-in speakers?

- If you are using a program that has its own volume control, make sure the volume control is properly set. See the program's help file for more information.
- The volume may have been turned off by the **Fn**+**F2** keys. Press them once again.
- The volume may have been minimized by the **Fn**+**F3** keys. Keep pressing the **Fn**+**F4** keys to turn up the volume loud enough to hear sound.
- Check the Windows volume controls by clicking the volume icon on the taskbar.
- Your sound output device may have been incorrectly configured. To change the sound output device, see **How do I change the sound output device? (page 151)**.

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Touch Pad

What should I do if the touch pad does not work?

- You may have disabled the touch pad without connecting a mouse to your computer. See **Using the Touch Pad** **(page 32)**.
- Make sure that a mouse is not connected to your computer.
- If the pointer does not move while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, press the Windows key once and then the ➡ key several times, select **Restart** with the ⬆ or ⬇ key, and press the **Enter** key to restart your computer.
- If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys, select the arrow next to the **Shut down** button with the ⬇ and ➡ keys and then **Restart** with the ⬆ or ⬇ key, and press the **Enter** key to restart your computer.
- If this procedure does not work, press and hold the power button until the computer turns off.

  !
  Turning off your computer with the power button may cause loss of unsaved data.

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Keyboard

What should I do if the keyboard configuration is wrong?

The language layout of your computer's keyboard is labeled on the packaging box. If you choose a different regional keyboard when you complete the Windows setup, the key configuration will be mismatched.
To change the keyboard configuration, follow these steps:

1. Click **Start** and **Control Panel**.
2. Click **Clock, Language, and Region**, and click **Regional and Language Options**.
3. Change the settings as desired.

What should I do if I cannot enter certain characters with the keyboard?

If you cannot enter **U**, **I**, **O**, **P**, **J**, **K**, **L**, **M**, and so on, the **Num Lk** key may be activated. Check that the Num lock indicator light is unlit. If the Num lock indicator is lit, press the **Num Lk** key to turn it off before entering these characters.

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Floppy Disks

Why doesn't the Safely Remove Hardware icon appear on the taskbar when the drive is connected?

Your computer does not recognize the floppy disk drive. First, make sure the USB cable is properly connected to the USB port. If you need to secure the connection, wait a few moments for the computer to recognize the drive. If the icon still does not appear, follow these steps:

1. Close all programs that are accessing the floppy disk drive.
2. Wait for the indicator light on the floppy disk drive to turn off.
3. Push the eject button to remove the disk, and disconnect the USB floppy disk drive from your computer.
4. Reconnect the floppy disk drive by plugging the USB cable into the USB port.
5. Restart the computer by clicking **Start**, the arrow next to the **Lock** button, and **Restart**.

What should I do if I cannot write data to a floppy disk?

- Make sure the floppy disk is properly inserted in the drive.
- If the disk is inserted properly and you are still unable to write data to it, the disk may be full or write-protected. You can either use a floppy disk that is not write-protected or disable the write-protect feature.

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Audio/Video

What should I do if I cannot use my DV camcorder?

If a message appears stating that the i.LINK device is disconnected or turned off, the i.LINK cable may not be securely plugged into the port on your computer or camcorder. Unplug the cable, and plug it in once again. See **Connecting an i.LINK Device** **(page 77)** for more information.

i.LINK is a trademark of Sony Corporation used only to designate that a product contains an IEEE 1394 connection. The procedure to establish an i.LINK connection may vary, depending on a software application, an operating system, and a compatible i.LINK device. Not all products with an i.LINK connection can communicate with each other. See the manual that came with your compatible i.LINK device for more information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as a CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

How do I turn off the Windows startup sound?

To turn off the Windows startup sound, follow these steps:

1. Click **Start** and **Control Panel**.
2. Click **Hardware and Sound**.
3. Click **Manage audio devices** under **Sound**.
4. On the **Sounds** tab, click to cancel the **Play Windows Startup sound** check box.
5. Click **OK**.

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How do I change the sound output device?

If you do not hear sound from the device connected to the USB port, you need to change the device for sound output.

1. Close all open programs.
2. Click **Start** and **Control Panel**.
3. Click **Hardware and Sound**.
4. Click **Manage audio devices** under **Sound**.
5. On the **Playback** tab, select the desired device for sound output and click **Set Default**.

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Memory Stick

What should I do if I cannot use Memory Stick formatted on a VAIO computer on other devices?

You may need to reformat your Memory Stick.

Formatting Memory Stick erases all data, including music data previously saved on it. Before you reformat Memory Stick, back up important data and confirm that the media does not contain files you want to keep.

1 Copy the data from the Memory Stick onto your hard disk drive to save data or images.

2 Format the Memory Stick by following the steps in **To format a Memory Stick** **(page 53)**.

Why can't I save music files onto my Memory Stick?

Copyright protected music can only be checked out to Memory Stick with the MagicGate logo.

!
Use of recorded music requires permission from the copyright holders.

Sony is not responsible for music files that cannot be recorded from a CD or downloaded from other sources.

Can I copy images from a digital camera using Memory Stick?

Yes, and you can view video clips that you have recorded with Memory Stick-compatible digital cameras.

Why can't I write data to Memory Stick?

Some versions of Memory Stick are equipped with an erasure prevention switch to protect data from accidental erasure or overwriting. Make sure the erasure prevention switch is off.

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Peripherals

What should I do if I cannot connect a USB device?

- If applicable, check the USB device is turned on and using its own power supply. For example, if you are using a digital camera, check if the battery is charged. If you are using a printer, check if the power cable is connected properly to the AC outlet.
- Try using another USB port on your computer. The driver could be installed to the specific port you used the first time you connected the device.
- See the manual that came with your USB device for more information. You may need to install software before you connect the device.
- Try connecting a simple, low-powered device such as a mouse to test if the port is working at all.
- USB hubs may prevent a device from working because of a power distribution failure. We recommend you connect the device directly to your computer without a hub.

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Support Options

This section contains information on where to go for answers to questions about your VAIO computer and the preinstalled software.

❑ **Sony Support Information (page 155)**
❑ **Program Support Information (page 158)**

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Sony Support Information

See the following sources for answers in the sequence listed below.

1 VAIO Computer Documentation

This on-screen **User Guide** (this manual) and the printed **Welcome mat** provide information on how to maximize your computer's capabilities and solve common problems.

2 Program Guides and Help Files

The preinstalled programs on your computer may be supplied with individual help guides. These guides are stored on the hard disk drive as on-screen help files. You can find the help files from the help menu for the specific program.

3 Operating System Online Support

Your computer comes preinstalled with a Microsoft Windows operating system. For operating system support, you can visit Microsoft customer support at: http://support.microsoft.com/directory/.

4 Sony Computing Support

This service provides instant access to information on commonly encountered problems. Type a description of the problem and the Knowledge Database searches for the corresponding solutions online.
You can visit the Sony online support web site at the following URLs:
http://esupport.sony.com/EN/VAIO/ for customers in USA
http://www.sony.ca/support/ for customers in Canada
http://esupport.sony.com/ES/VAIO/ for customers in Spanish-speaking Latin American countries or areas
http://esupport.sony.com/ES/VAIO/BR/ for customers in Brazil

5 VAIO Update

When your computer is connected to the Internet, **VAIO Update** automatically notifies you when critical software and security information is posted on the support web site. Click the **VAIO Update** notice to open the VAIO Support web site and view the information.

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For customers in Latin American countries or areas

Customer Information Center

If you do not find the information you are looking for at our site, you may call Sony directly. In order to receive the fastest and most efficient services, have the following information readily available:

1. Your VAIO computer model

   You can find it at the lower right corner of the display on the notebook, and in the same place on the front panel of the CPU on the desktop.

2. Your computer's serial number

   You can find it on the back or bottom of the notebook or on the back of the desktop. The serial number is the last 7 digits of the number below the barcode.

3. The operating system on your computer
4. The hardware component or the software program that is causing the problem
5. A brief description of the problem

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In order to contact a Sony technical support representative, call the following numbers:

❑ In Argentina:

(011) 6770-SONY (7669)

❑ In Mexico:

In Mexico City: 5002-9819

In the Mexican Republic: 01-800-759-7669

❑ In Colombia:

01-800-550-7000

❑ In Peru:

0-801-1-7000 or 511-6100

❑ In Chile:

800-261-800

From mobile phones: 02-754-6333

❑ In Venezuela:

0-800-1-SONY-00 (0-800-1-7669-00)

❑ In Panama:

800-2050

❑ In Brazil:

(11) 3677-1080

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Program Support Information

Depending on the computer model and particular configuration you purchased, your computer may not include all of the software programs listed below.

Contacts for Sony software products are listed below:

- For customers in USA
  Web site http://esupport.sony.com/EN/VAIO/
  Telephone 888-4-SONY-PC (888-476-6972)
- For customers in Canada
  Web site http://www.sony.ca/support/
  Telephone 877-899-SONY (877-899-7669)
- For customers in Spanish-speaking Latin American countries or areas
  Web site http://esupport.sony.com/ES/VAIO/
- For customers in Brazil
  Web site http://esupport.sony.com/ES/VAIO/BR/

For contacts about third-party software products, see the following.

Adobe® Photoshop® Elements, Premiere® Elements, Acrobat® Reader®

Adobe Systems Inc.

- For customers in USA and Canada
  Web site http://www.adobe.com/support
  Telephone 800-685-3652

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America Online® (Dial-Up)

America Online, Inc.

- For customers in USA and Canada
  Web site http://www.aol.com

AOL® BlueString™

America Online, Inc.

- For customers in USA and Canada
  Web site http://www.aol.com

AOL® Instant Messenger™

America Online, Inc.

- For customers in USA and Canada
  Web site http://www.aim.com

AOL® Toolbar

America Online, Inc.

- For customers in USA and Canada
  Web site http://help.aol.com/help

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Click to Disc

Sony Electronics Inc.

At the touch of a button, Click to Disc allows you to automatically burn DVDs from a digital video (DV) device. Create DVDs by capturing video contents straight from a DV device or by importing video from stored files — and you can also edit the video. Create DVD photo albums and slide shows with picture files or by importing pictures from a digital still camera. You can give a professional look to your DVDs by adding chapter menus, backgrounds, and menu screens. You are only a few clicks away from creating your own DVDs!
For contacts about the software, see **Program Support Information** **(page 158)**.

Corel® Paint Shop Pro® Photo X2 30-Day Trial

Corel Corporation

Edit, enhance and share digital photos.

❑ For customers in USA and Canada
Web site http://www.corel.com/support

eBay®

eBay Inc.

❑ For customers in USA and Canada
Web site http://pages.ebay.com/help/index.html

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Magic-i™ Visual Effects

ArcSoft, Inc.

A smart and simple webcam application designed to enhance users' video chat experience through frames, effects, and themes.

❑ For customers in USA and Canada
Web site http://www.arcsoft.com/support/

Microsoft® Internet Explorer, Movie Maker, Media Player, Works

Microsoft Corp.

❑ For customers in USA and Canada
Web site http://support.microsoft.com

Microsoft® Office Basic Edition, Office Professional Edition, Office Small Business Edition, Office Ready

Microsoft Corp.

❑ For customers in USA and Canada
Web site http://support.microsoft.com

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Microsoft® Office Professional 2007 60-Day Trial Version

!
This trial software will work only for 60 days after you first use it. You will not be able to use the software if you do not activate it as described the first time you use the software. You can activate the software by Internet: Internet service charges may apply. If you want to keep using the software after the 60-day trial period, you must convert to the perpetual version. You can convert online by following the conversion instructions presented during setup and paying the required fees.

Microsoft Corp.

- For customers in USA and Canada
  Web site http://support.microsoft.com

60-Day Trial Version of Microsoft® Office

!
The Microsoft Office 60-Day Trial software included with this computer system is intended for evaluation purposes only. The software has been installed and you must activate the software before you can use it. Product activation procedures will be detailed during initial launch of the software; activation requires Internet access. This software has an expiration date of 60 days from the date of first use, at which time the software will operate under reduced-functionality mode, limiting end-user options and operations.

Microsoft Corp.

- For customers in USA and Canada
  Web site http://support.microsoft.com

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Microsoft® Windows Live™ OneCare™ Trial Version

!
This trial software will work for ninety (90) days after you first use it. You will not be able to use the software if you do not activate it as described the first time you use the software. You can activate the software by Internet: Internet service charges may apply. If you want to keep using the software after the 90-day trial period, you must buy a subscription. You can subscribe online by following the conversion instructions presented during setup and paying the required fees.

Microsoft Corp.

OneCare helps keep your PC safe and secure while making your life easier.

❑ For customers in USA and Canada
Web site http://support.microsoft.com

14-Day Trial Version of Napster®

Napster, Inc.

❑ For customers in USA and Canada
Web site http://www.napster.com

Protector Suite QL

UPEC, Inc.

Protector Suite QL allows you to easily setup your fingerprint sensor equipped on your computer. Protector Suite QL supports fingerprint logon, fast user switching, file encryption, registering forms and more.

❑ For customers in USA and Canada
Web site http://www.upek.com/

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QuickBooks® Simple Start

Intuit Inc.

- For customers in USA and Canada
  Web site http://www.intuit.com/support/

Quicken® 2008 Deluxe

Intuit Inc.

- For customers in USA and Canada
  Web site http://www.intuit.com/support/

Roxio® Easy Media Creator® 10 Suite

Sonic Solutions

- For customers in USA and Canada
  Web site http://support.sonic.com/

SmartWi™ Connection Utility

Sony Electronics Inc.

SmartWi Connection Utility allows you to easily switch between the various wireless components (wireless LAN, wireless WAN, and Bluetooth® technology connectivity) that came with your computer.
For contacts about the software, see **Program Support Information** **(page 158)**.

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SonicStage™ Mastering Studio

Sony Electronics Inc.

Use SonicStage Mastering Studio to record songs from analog records or cassette tapes into your computer and output them to CDs, DVDs, or audio files in WAV format.
For contacts about the software, see **Program Support Information** **(page 158)**.

VAIO® Control Center

Sony Electronics Inc.

VAIO Control Center provides a centralized location that gathers resources to configure your VAIO computer and view your computer's configuration and specifications.
For contacts about the software, see **Program Support Information** **(page 158)**.

VAIO® Edit Component

Sony Electronics Inc.

VAIO Edit Component provides enhanced editing functionality when using Adobe® Premiere® Pro or Adobe Premiere Elements on your VAIO computer.
For contacts about the software, see **Program Support Information** **(page 158)**.

VAIO® Hardware Diagnostic

Sony Electronics Inc.

For contacts about the software, see **Program Support Information** **(page 158)**.

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VAIO® Launcher

Sony Electronics Inc.

For contacts about the software, see **Program Support Information** **(page 158)**.

VAIO Media™ plus

Sony Electronics Inc.

VAIO Media plus brings multimedia to your network, enabling you to share music, video, and still image files between your VAIO® computers. You can set up one or more VAIO computers as "media servers," which store your multimedia files and make them available to other compatible VAIO computers on your wired or wireless network.
For contacts about the software, see **Program Support Information** **(page 158)**.

VAIO® Movie Story

Sony Electronics Inc.

Bringing pictures and video to life with this simple-to-use application.
For contacts about the software, see **Program Support Information** **(page 158)**.

VAIO® MusicBox

Sony Electronics Inc.

Select and play songs that are automatically categorized into moods.
For contacts about the software, see **Program Support Information** **(page 158)**.

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VAIO® Update 4

Sony Electronics Inc.

VAIO Update helps you keep your VAIO® computer up to date by regularly checking the Sony online support web site for important software updates and information for your specific VAIO computer model.
For contacts about the software, see **Program Support Information** **(page 158)**.

VAIO® Video & Photo Suite

Sony Electronics Inc.

VAIO Content Importer and VAIO Content Exporter are included in this utility software. This software enables you to import and export your media files to or from a DVD, digital still camera, or camcorder.
For contacts about the software, see **Program Support Information** **(page 158)**.

Vegas Movie Studio

Sony Electronics Inc.

Professional video, audio and DVD creation

- For customers in USA and Canada
  Web site http://www.sonycreativesoftware.com/support/default.asp

WebCam Companion™ 2

ArcSoft, Inc.

- For customers in USA and Canada
  Web site http://www.arcsoft.com/support/

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WinDVD® for VAIO®

InterVideo, Inc.

- For customers in USA and Canada
  Web site http://www.intervideo.com/jsp/Support.jsp
  Telephone 1-800-772-6735

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See the online specifications to find out what software is available for your model.

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